## PROFESSIONAL SERVICES CONTRACT Contract #0000000000000000000055835

This Contract ("Contract"), entered into by and between Indiana Department of Administration (the "State") and GOODYEAR TIRE AND RUBBER CO (the "Contractor"), is executed pursuant to the terms and conditions set forth herein. In consideration of those mutual undertakings and covenants, the parties agree as follows:

### 1. Duties of Contractor.

The State is establishing a quantity purchase agreement (QPA) with the contractor for tires and tire services. The contractor shall provide the commodities and services necessary to the State of Indiana as set forth in **RFP-15-041**, the Contractor's response, and clarifications, attached heretoin specific exhibits and made a part of this Contract herein by reference. The following contractexhibits are hereby included in this Contract and incorporated herein by reference as follows:

Exhibit A = Market Basket List Exhibit B = Manufacturer Warranty Exhibit C = Modifications to RFP-15-041

The Contractor shall provide the following services relative to this Contract:

### A. Entities Eligible to Utilize Contract.

### 1. State Agency

As defined in IC 4-13-1, "state agency" means an authority, board, branch, commission, committee, department, division, or other instrumentality of the executive, including the administrative, department of state government.

### 2. K-12Indiana

The Contractor shall extend the pricing and services under this Contract to all K-12 entities and work with Educational Service Centers (ESC) to provide access and the means to make purchases through the K-12Indiana purchasing portal which can be accessed at K12Indiana.com.

### LibraryIndiana

The Contractor shall extend the pricing and services under this Contract to all Indiana Libraries and work with the State to provide access and the means to make purchases through the LibraryIndiana purchasing portal which can be accessed at LibraryIndiana.com.

### 4. Extension of Other Governmental Entities/OneIndiana

The Contractor shall extend the pricing and services under this Contract to all other governmental entities within the State of Indiana ("Governmental Entities"). Other Governmental Entities are defined as: An agency, board, a branch, a bureau, a commission, a council, a department, an institution, an office, or another establishment of any of the following: (1) The judicial branch (2) The legislative branch (3) A political subdivision (includes towns, cities, local governments, etc.) (4) A State educational institution.

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 Unless otherwise specified within this Contract, the term "Ordering Agency" shall refer to entities/procurement initiatives 1-4 as set forth in Section A, Entities Eligible to Utilize Contract. Ordering and/or usage instructions exclusive to State Agencies or Governmental Entities shall be identified within each article

### B. Restricted Items.

The Contractor shall not supply any items that are restricted and/or part of existing State of Indiana QPA's or "state use" contracts unless authorized in writing by the State's Contract Manager. Restricted categories included but not limited to: furniture, paint, computer hardware and peripherals, computer software, telephone and telephone accessories, food and beverages, general industrial supplies, safety and security supplies, tools, chemical (janitorial) supplies, cleaning products and supplies, paper products (bathtissue, paper towels and facial tissue), office supplies and office machine equipment

### C. Contract Implementation

The Contractor shall meet with the State and form an Implementation Plan timeline for the overall Contract Deployment. The Contractor shall customize the program to fit the State's needs and desires for a successful program by meeting a minimum of one meetingper week during the implementation process.

### 1. Implementation Process

The Contractor shall complete the Implementation project in the following phases, and the Contractor shall provide a draft and final copy of the ProjectManagement Plan to the State Account Manager:

### a) Initiation

The Contractor shall ensure the needs of the State are adequately defined, by engaging with the State in High-level discussions on phase deliverables during Project Initiation and identify priorities that need to be completed through the implementation for a smooth transition.

Additionally, the high-level barriers, potential problems, and roles and responsibilities of the project shall be summarized at this time.

### b) Planning

The Contractor shall establish business and purchasing requirements and schedule of the project (including a list of deliverables and delivery dates). The Planning Phase shall involve identifying and documenting the project scope, tasks, schedules, risk, quality, and staffing needs. Thisidentification process continues until all possible areas of the chartered project have been addressed.

### e) Execution and Control

The Contractor's implementation team shall carry out the project and perform project activities. The Contractor shall include Internal Quality Assurance (QA) testing on the purchasing process in this phase. Once the internal QA requirement has been satisfied, the Contractor shall offer the project to the State for testing. This process shall continue until the Sate is satisfied that the purchasing process meets the Contractor's

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contractual obligations, as well as the specifications defined in the Project Management Plan.

### d) Closing

The implementation team shall remain in place 30 days after the roll out date. The team shall continue to meet regularly to discuss: program success, improvement opportunities, end-user feedback, usage data, product changes, Contractor performance, future goals and objectives. The Contractor shall perform Project Closeout once all defined project objectives have been met and the State has accepted the final implementation of the Contract.

### D. Account Management and Customer Service

a). Dedicated Account Manager - The Account Manager shall serve as the Central Point of Contact and have the authority to negotiate the Contract between the State and Contractor or the ability to communicate with the vendor's staff that has authority to negotiate Contract terms. In addition, the Account Manager shall assist with account implementation and maintenance throughout the life of this Contract. Daily inquiries such as product deliveries, missing orders, receiving an incorrect item, billing errors, and most customer-specific issues can be handled at the Dedicated Account Manager level. The Dedicated Account Manager has access to information, including, but not limited to, order status, delivery information, backorder information, contracted pricing, standard offering item availability, and product information. The Account Manager will be up to date on any and all changes with authorized dealers which have the potential to affect the State. All information will be conveyed to the Contract Manager via e-mail. Account Manager shall also actively market the products and services of this Contract to Governmental Entities and local schools under the K-12Indiana program. The Account Manager shall also work with the State Contract Manager on the details and management of the Savings Model.

<u>b).</u> Customer Service Team – The Customer Service Team shall be responsible for assisting the Ordering Agencies with any issues related to, but not limited to, product information, order status, delivery information, backorder information, contracted pricing, Market Basket item availability and ensuring service level compliance. The tasks listed in this paragraph can be absorbed by the DedicatedAccount Manager in lieu of a Customer Service Team.

### E. Shipping / Delivery.

The Contractor shall be able to deliver to all current and potential delivery sites within the State of Indiana and meet specified delivery requirements as well as delivery to all other Ordering Agency locations. There is no minimum order quantity required.

### 1. Delivery Timeframes

The Contractor shall fill all orders within ten (10) business days. The Contractor shall use commercially reasonable efforts to maintain an on-time delivery percentage of 99%.

## 2. Shipping Charges

The Contractor agrees that all prices include shipping and handling fees required to provide delivery to all State and Ordering Agency locations unless specifically

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approved in writing by the State of Indiana Account Manager. The Contractor shall remain responsible for goods until the Ordering Agency takes possession.

### 3. Proof of Delivery

The Contractor shall provide proof of delivery for an order upon request from the Ordering Agency that shall include, but not limited to, the accepting individual's name, signature, delivery date, delivery time, and packing list.

### 4. Backorders

In the event that a product is backordered, partial shipments or shipment is delayed for any reason, the Contractor shall notify the Ordering Agency of such delay in the following ways:

- a) A backordered item(s), item number (s), and expected delivery date(s)shall be annotated on the email order confirmation.
- b) A backordered item(s) shall be annotated on the packing list that theOrdering Agency receives with the order and include the expected delivery date(s).

The Contractor shall then work to fill the backorder. If the Contractor's system is unable to fill a line, the Contractor's local purchasing group shall source the backordered item. If an item is discontinued, or unavailable, the Contractor shall call the Ordering Agency and given a choice of canceling the order, or a like-for-like alternate.

### F. Returns

Goodyear will accept returns if:

- A tire is defective, in which case the tire will be replaced with a new product and/or adjustment made as per conditions of the warranty. All tires are covered by the Goodyear Limited Warranty program.
- An incorrect tire is delivered in error and/or damaged in delivery, in which case a credit will be issued by Goodyear.

For all products the Contractor shall accept returns from Ordering Agency within thirty

(30) business days of receipt of product. For all returns, Contractor shall provide full credit or full refund to Ordering Agency, whichever an agency requests, within thirty (30) business days. With the exception of damaged or defective items, Ordering Agencies shall use best efforts to return products in original packaging (including manuals and all parts), in resalable condition and a copy of the packing list. Without a packing list, items will be eligible for an exact-item exchange or merchandise credit. Product returns shall be processed by calling Customer Service or filling out the return request form provided by the Contractor. The product will then be added for pick up on the next scheduled delivery day. The Contractor shall credit all returns to the Ordering Agency within fifteen (15) business days of receipt.

### 1. <u>Damaged Freight, Error in Shipment, Defective Items</u>

The Contractor shall pay and arrange for all shipping and handling charges for items returned because of freight damage or error in shipment. Ordering Agencies shall be credited the full amount of all items returned. All credits shall be made to the account codes used to purchase the returned items. If the order

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had multiple account codes, the Ordering Agency shall instruct the Contractor to which code or codes the credit shall be assigned. The Contractor shall issue credit within fifteen (15) business days once item has been returned to Contractor's warehouse.

### Restocking Fee

Contractor shall not impose a return or restocking fee on Ordering Agencies for items that have been returned in accordance with the Returns section.

### G. Reporting/Metrics

The Contractor shall provide the State and Ordering Agencies monthly, quarterly, ad-hoc reporting, and report customization at no cost for the duration of the Contract upon State Agency request. Ad-hoc and customized reporting shall be provided within 5 business days.

### H. Warranty

All tires are covered under warranty as defined by the Manufacturer's Warranty Guide outlined in **Exhibit B**. The warranty is included in the cost of the tires as outlined in the Cost Proposal in **Exhibit B**.

### I. Security

All Tire and Tire Services authorized dealer locations will require proof of identification from state employee's prior to procuring services/products. Identification can be inclusive of but not limited to, State Employee I.D., Driver's License and or a letter from the purchasing state agency which identifies the employee and the products they intend to purchase.

### 2. Consideration.

Purchases under this Contract will be made at the discretion of the eligible purchasing entities. Contractor will be paid at the rates established in **Exhibit A**, attached hereto and incorporated herein, for providing Tires and performing the associated services to eligible purchasing entities, as ordered, under this QPA. The Contractor agrees that all prices are inclusive of any fees (including, but not limited to, shipping, handling, and/or labor fees required to provide delivery of commodities or completion of services to all State locations), unless specifically approved in writing by the State. Contractor understands and agrees that this Contract does not guarantee the Contractor a minimum quantity of orders or remuneration amount. Payment shall be made to the Contractor by the Ordering/Using entity in accordance with Section 37 - Payments and all other applicable provisions of this Contract. This Contract's total remuneration amount is based on the number and quantity of purchases made by eligible purchasing entities. Therefore, this Contract does not identify a total remuneration amount.

- 3. Term. This Contract shall be effective for a period of 2 years. It shall commence on September 27<sup>th</sup>, 2021 and shall remain in effect through September 26, 2023.
- 4. Access to Records. The Contractor and its subcontractors, if any, shall maintain all books, documents, papers, accounting records, and other evidence pertaining to all costs incurred under this Contract. They shall make such materials available at their respective offices at all reasonable times during this Contract, and for three (3) years from the date of final payment under this Contract, for inspection by the State or its authorized designees. Copies shall be furnished at no cost to the State if requested.
- 5. Assignment; Successors.

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- A. The Contractor binds its successors and assignees to all the terms and conditions of this Contract. The Contractor may assign its right to receive payments to such third parties as the Contractor may desire without the prior written consent of the State, provided that the Contractor gives written notice (including evidence of such assignment) to the State thirty (30) days in advance of any payment so assigned. The assignment shall cover all unpaid amounts under this Contract and shall not be made to more than one party.
- B. The Contractor shall not assign or subcontract the whole or any part of this Contract without the State's prior written consent. Additionally, the Contractor shall provide prompt written notice to the State of any change in the Contractor's legal name or legal status so that the changes may be documented and payments to the successor entity may be made.

### 6. Assignment of Antitrust Claims.

N/A, removed by mutual agreement.

7. Audits. The Contractor acknowledges that it may be required to submit to an audit of funds paid through this Contract. Any such audit shall be conducted in accordance with IC § 5-11-1, et seq., and audit guidelines specified by the State.

The State considers the Contractor to be a "Contractor" under 2 C.F.R. 200.330 for purposes of this Contract. However, if it is determined that the Contractor is a "subrecipient" and if required by applicable provisions of 2 C.F.R. 200 (Uniform Administrative Requirements, Cost Principles, and Audit Requirements), Contractor shall arrange for a financial and compliance audit, which complies with 2 C.F.R. 200.500 *et seq.* 

- **8. Authority to Bind Contractor**. The signatory for the Contractor represents that he/she has been duly authorized to execute this Contract on behalf of the Contractor and has obtained all necessary or applicable approvals to make this Contract fully binding upon the Contractor when his/her signature is affixed, and accepted by the State.
- **9. Changes in Work**. The Contractor shall not commence any additional work or change the scope of the work until authorized in writing by the State. The Contractor shall make no claim for additional compensation in the absence of a prior written approval and amendment executed by all signatories hereto. This Contract may only be amended, supplemented or modified by a written document executed in the same manner as this Contract.

### 10. Compliance with Laws.

- A. The Contractor shall comply with all applicable federal, state, and local laws, rules, regulations, and ordinances, and all provisions required thereby to be included herein are hereby incorporated by reference. The enactment or modification of any applicable state or federal statute or the promulgation of rules or regulations thereunder after execution of this Contract shall be reviewed by the State and the Contractor to determine whether the provisions of this Contract require formal modification.
- B. The Contractor and its agents shall abide by all ethical requirements that apply to persons who have a business relationship with the State as set forth in IC § 4-2-6, et seq., IC § 4-2-7, et seq. and the regulations promulgated thereunder. If the Contractor has knowledge, or would have acquired knowledge with reasonable inquiry, that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Contract, the Contractor shall ensure compliance with the disclosure requirements in IC § 4-2-6-10.5 prior to the execution of this Contract. If the Contractor is not familiar with these ethical requirements, the Contractor should refer any questions to the Indiana State Ethics Commission, or visit the Inspector General's website at <a href="http://www.in.gov/ig/">http://www.in.gov/ig/</a>. If the Contractor or its agents violate any applicable ethical standards, the State may, in its sole discretion, terminate this Contract immediately upon notice to the Contractor. In addition, the Contractor may be subject to penalties under IC §§ 4-2-6, 4-2-7, 35-44.1-1-4, and under any other applicable laws.
- C. The Contractor certifies by entering into this Contract that neither it nor its principal(s) is presently in arrears in payment of taxes, permit fees or other statutory, regulatory or judicially required payments to the State of Indiana. The Contractor agrees that any payments currently due to the State of Indiana may be withheld from payments due to the Contractor. Additionally, further work or payments may be withheld, delayed, or denied and/or this Contract suspended until the Contractor is current in its payments and has submitted proof of such payment to the State.

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- D. The Contractor warrants that it has no current, pending or outstanding criminal, civil, or enforcement actions initiated by the State, and agrees that it will immediately notify the State of any such actions. During the term of such actions, the Contractor agrees that the State may delay, withhold, or deny work under any supplement, amendment, change order or other contractual device issued pursuant to this Contract.
- E. If a valid dispute exists as to the Contractor's liability or guilt in any action initiated by the State or its agencies, and the State decides to delay, withhold, or deny work to the Contractor, the Contractor may request that it be allowed to continue, or receive work, without delay. The Contractor must submit, in writing, a request for review to the Indiana Department of Administration (IDOA) following the procedures for disputes outlined herein. A determination by IDOA shall be binding on the parties. Any payments that the State may delay, withhold, deny, or apply under this section shall not be subject to penalty or interest, except as permitted by IC § 5-17-5.
- F. The Contractor warrants that the Contractor and its subcontractors, if any, shall obtain and maintain all required permits, licenses, registrations, and approvals, and shall comply with all health, safety, and environmental statutes, rules, or regulations in the performance of work activities for the State. Failure to do so may be deemed a material breach of this Contract and grounds for immediate termination and denial of further work with the State.
- G. The Contractor affirms that, if it is an entity described in IC Title 23, it is properly registered and owes no outstanding reports to the Indiana Secretary of State.
- H. As required by IC § 5-22-3-7:
  - (1) The Contractor and any principals of the Contractor certify that:
    - (A) the Contractor, except for de minimis and nonsystematic violations, has not violated the terms of:
      - (i) IC §24-4.7 [Telephone Solicitation Of Consumers];
      - (ii) IC §24-5-12 [Telephone Solicitations]; or
      - (iii) IC §24-5-14 [Regulation of Automatic Dialing Machines];

in the previous three hundred sixty-five (365) days, even if IC  $\S$  24-4.7 is preempted by federal law; and

- (B) the Contractor will not violate the terms of IC  $\S$  24-4.7 for the duration of the Contract, even if IC  $\S$ 24-4.7 is preempted by federal law.
- (2) The Contractor and any principals of the Contractor certify that an affiliate or principal of the Contractor and any agent acting on behalf of the Contractor or on behalf of an affiliate or principal of the Contractor, except for de minimis and nonsystematic violations,
  - (A) has not violated the terms of IC  $\S$  24-4.7 in the previous three hundred sixty-five (365) days, even if IC  $\S$ 24-4.7 is preempted by federal law; and
  - (B) will not violate the terms of IC  $\S 24-4.7$  for the duration of the Contract, even if IC  $\S 24-4.7$  is preempted by federal law.
- 11. Condition of Payment. All services provided by the Contractor under this Contract must be performed to the State's reasonable satisfaction, as determined at the discretion of the undersigned State representative and in accordance with all applicable federal, state, local laws, ordinances, rules and regulations. The State shall not be required to pay for work found to be unsatisfactory, inconsistent with this Contract or performed in violation of any federal, state or local statute, ordinance, rule or regulation.
- **12. Confidentiality of State Information.** The Contractor understands and agrees that data, materials, and information disclosed to the Contractor may contain confidential and protected information. The Contractor covenants that data, material, and information gathered, based upon or disclosed to the Contractor for the purpose of this Contract will not be disclosed to or discussed with third parties without the prior written consent of the State.

The parties acknowledge that the services to be performed by Contractor for the State under this Contract may require or allow access to data, materials, and information containing Social Security numbers maintained by the State in its computer system or other records. In addition to the covenant made above in this section and pursuant to

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10 IAC 5-3-1(4), the Contractor and the State agree to comply with the provisions of IC § 4-1-10 and IC § 4-1-11. If any Social Security number(s) is/are disclosed by Contractor, Contractor agrees to pay the cost of the notice of disclosure of a breach of the security of the system in addition to any other claims and expenses for which it is liable under the terms of this contract.

### 13. Continuity of Services.

A. The Contractor recognizes that the service(s) to be performed under this Contract are vital to the State and must be continued without interruption and that, upon Contract expiration, a successor, either the State or another contractor, may continue them. The Contractor agrees to:

- 1. Furnish phase-in training; and
- 2. Exercise its best efforts and cooperation to effect an orderly and efficient transition to a successor.
- B. The Contractor shall, upon the State's written notice:
  - 1. Furnish phase-in, phase-out services for up to sixty (60) days after this Contract expires; and
  - 2. Negotiate in good faith a plan with a successor to determine the nature and extent of phase-in, phase-out services required. The plan shall specify a training program and a date for transferring responsibilities for each division of work described in the plan, and shall be subject to the State's approval. The Contractor shall provide sufficient experienced personnel during the phase-in, phase-out period to ensure that the services called for by this Contract are maintained at the required level of proficiency.
- C. The Contractor shall allow as many personnel as practicable to remain on the job to help the successor maintain the continuity and consistency of the services required by this Contract. The Contractor also shall disclose necessary personnel records and allow the successor to conduct on-site interviews with these employees. If selected employees are agreeable to the change, the Contractor shall release them at a mutually agreeable date and negotiate transfer of their earned fringe benefits to the successor.
- D. The Contractor shall be reimbursed for all reasonable phase-in, phase-out costs (i.e., costs incurred within the agreed period after contract expiration that result from phase-in, phase-out operations).

### 14. Debarment and Suspension.

- A. The Contractor certifies by entering into this Contract that neither it nor its principals nor any of its subcontractors are presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from entering into this Contract by any federal agency or by any department, agency or political subdivision of the State of Indiana. The term "principal" for purposes of this Contract means an officer, director, owner, partner, key employee or other person with primary management or supervisory responsibilities, or a person who has a critical influence on or substantive control over the operations of the Contractor.
- B. The Contractor certifies that it has verified the state and federal suspension and debarment status for all subcontractors receiving funds under this Contract and shall be solely responsible for any recoupment, penalties or costs that might arise from use of a suspended or debarred subcontractor. The Contractor shall immediately notify the State if any subcontractor becomes debarred or suspended, and shall, at the State's request, take all steps required by the State to terminate its contractual relationship with the subcontractor for work to be performed under this Contract
- **15. Default by State.** If the State, sixty (60) days after receipt of written notice, fails to correct or cure any material breach of this Contract, the Contractor may cancel and terminate this Contract and institute measures to collect monies due up to and including the date of termination.

### 16. Disputes

- A. Should any disputes arise with respect to this Contract, the Contractor and the State agree to act immediately to resolve such disputes. Time is of the essence in the resolution of disputes.
- B. The Contractor agrees that, the existence of a dispute notwithstanding, it will continue without delay to carry out all of its responsibilities under this Contract that are not affected by the dispute. Should the Contractor fail to continue to perform its responsibilities regarding all non-disputed work, without delay, any additional costs incurred by the State or the Contractor as a result of such failure to proceed shall be borne by the Contractor, and the Contractor shall make no claim against the State for such costs.

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- C. If the parties are unable to resolve a contract dispute between them after good faith attempts to do so, a dissatisfied party shall submit the dispute to the Commissioner of the Indiana Department of Administration for resolution. The dissatisfied party shall give written notice to the Commissioner and the other party. The notice shall include: (1) a description of the disputed issues, (2) the efforts made to resolve the dispute, and (3) a proposed resolution. The Commissioner shall promptly issue a Notice setting out documents and materials to be submitted to the Commissioner in order to resolve the dispute; the Notice may also afford the parties the opportunity to make presentations and enter into further negotiations. Within thirty (30) business days of the conclusion of the final presentations, the Commissioner shall issue a written decision and furnish it to both parties. The Commissioner's decision shall be the final and conclusive administrative decision unless either party serves on the Commissioner and the other party, within ten (10) business days after receipt of the Commissioner's decision, a written request for reconsideration and modification of the written decision. If the Commissioner does not modify the written decision within thirty (30) business days, either party may take such other action helpful to resolving the dispute, including submitting the dispute to an Indiana court of competent jurisdiction. If the parties accept the Commissioner's decision, it may be memorialized as a written Amendment to this Contract if appropriate.
- D. The State may withhold payments on disputed items pending resolution of the dispute. The unintentional nonpayment by the State to the Contractor of one or more invoices not in dispute in accordance with the terms of this Contract will not be cause for the Contractor to terminate this Contract, and the Contractor may bring suit to collect these amounts without following the disputes procedure contained herein.
- E. With the written approval of the Commissioner of the Indiana Department of Administration, the parties may agree to forego the process described in subdivision C. relating to submission of the dispute to the Commissioner.
- F. This paragraph shall not be construed to abrogate provisions of IC § 4-6-2-11 in situations where dispute resolution efforts lead to a compromise of claims in favor of the State as described in that statute. In particular, releases or settlement agreements involving releases of legal claims or potential legal claims of the state should be processed consistent with IC § 4-6-2-11, which requires approval of the Governor and Attorney General.
- 17. Drug-Free Workplace Certification. As required by Executive Order No. 90-5 dated April 12, 1990, issued by the Governor of Indiana, the Contractor hereby covenants and agrees to make a good faith effort to provide and maintain a drug-free workplace. The Contractor will give written notice to the State within ten (10) days after receiving actual notice that the Contractor, or an employee of the Contractor in the State of Indiana, has been convicted of a criminal drug violation occurring in the workplace. False certification or violation of this certification may result in sanctions including, but not limited to, suspension of contract payments, termination of this Contract and/or debarment of contracting opportunities with the State for up to three (3) years.

In addition to the provisions of the above paragraph, if the total amount set forth in this Contract is in excess of \$25,000.00, the Contractor certifies and agrees that it will provide a drug-free workplace by:

- A. Publishing and providing to all of its employees a statement notifying them that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the Contractor's workplace, and specifying the actions that will be taken against employees for violations of such prohibition;
- B. Establishing a drug-free awareness program to inform its employees of: (1) the dangers of drug abuse in the workplace; (2) the Contractor's policy of maintaining a drug-free workplace; (3) any available drug counseling, rehabilitation and employee assistance programs; and (4) the penalties that may be imposed upon an employee for drug abuse violations occurring in the workplace;
- C. Notifying all employees in the statement required by subparagraph (A) above that as a condition of continued employment, the employee will: (1) abide by the terms of the statement; and (2) notify the Contractor of any criminal drug statute conviction for a violation occurring in the workplace no later than five (5) days after such conviction;
- D. Notifying the State in writing within ten (10) days after receiving notice from an employee under subdivision (C)(2) above, or otherwise receiving actual notice of such conviction;

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- E. Within thirty (30) days after receiving notice under subdivision (C)(2) above of a conviction, imposing the following sanctions or remedial measures on any employee who is convicted of drug abuse violations occurring in the workplace: (1) taking appropriate personnel action against the employee, up to and including termination; or (2) requiring such employee to satisfactorily participate in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state or local health, law enforcement, or other appropriate agency; and
- F. Making a good faith effort to maintain a drug-free workplace through the implementation of subparagraphs (A) through (E) above.
- **18.** Employment Eligibility Verification. As required by IC § 22-5-1.7, the Contractor swears or affirms under the penalties of perjury that the Contractor does not knowingly employ an unauthorized alien. The Contractor further agrees that:
- A. The Contractor shall enroll in and verify the work eligibility status of all his/her/its newly hired employees through the E-Verify program as defined in IC § 22-5-1.7-3. The Contractor is not required to participate should the E-Verify program cease to exist. Additionally, the Contractor is not required to participate if the Contractor is self-employed and does not employ any employees.
- B. The Contractor shall not knowingly employ or contract with an unauthorized alien. The Contractor shall not retain an employee or contract with a person that the Contractor subsequently learns is an unauthorized alien.
- C. The Contractor shall require his/her/its subcontractors, who perform work under this Contract, to certify to the Contractor that the subcontractor does not knowingly employ or contract with an unauthorized alien and that the subcontractor has enrolled and is participating in the E-Verify program. The Contractor agrees to maintain this certification throughout the duration of the term of a contract with a subcontractor.

The State may terminate for default if the Contractor fails to cure a breach of this provision no later than thirty (30) days after being notified by the State.

- **19. Employment Option.** If the State determines that it would be in the State's best interest to hire an employee of the Contractor, the Contractor will release the selected employee from any non-competition agreements that may be in effect. This release will be at no cost to the State or the employee.
- 20. Force Majeure. In the event that either party is unable to perform any of its obligations under this Contract or to enjoy any of its benefits because of natural disaster or decrees of governmental bodies not the fault of the affected party (hereinafter referred to as a "Force Majeure Event"), the party who has been so affected shall immediately or as soon as is reasonably possible under the circumstances give notice to the other party and shall do everything possible to resume performance. Upon receipt of such notice, all obligations under this Contract shall be immediately suspended. If the period of nonperformance exceeds thirty (30) days from the receipt of notice of the Force Majeure Event, the party whose ability to perform has not been so affected may, by giving written notice, terminate this Contract.
- **21. Funding Cancellation**. As required by Financial Management Circular 2007-1 and IC § 5-22-17-5, when the Director of the State Budget Agency makes a written determination that funds are not appropriated or otherwise available to support continuation of performance of this Contract, this Contract shall be canceled. A determination by the Director of State Budget Agency that funds are not appropriated or otherwise available to support continuation of performance shall be final and conclusive.
- **22. Governing Law**. This Contract shall be governed, construed, and enforced in accordance with the laws of the State of Indiana, without regard to its conflict of laws rules. Suit, if any, must be brought in the State of Indiana.
- **23. HIPAA Compliance.** If this Contract involves services, activities or products subject to the Health Insurance Portability and Accountability Act of 1996 (HIPAA), the Contractor covenants that it will appropriately safeguard Protected Health Information (defined in 45 CFR 160.103), and agrees that it is subject to, and shall comply with, the provisions of 45 CFR 164 Subpart E regarding use and disclosure of Protected Health Information.

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- **24. Indemnification**. The Contractor agrees to indemnify, defend, and hold harmless the State, its agents, officials, and employees from all third party claims and suits including court costs, attorney's fees, and other expenses caused by any act or omission of the Contractor and/or its subcontractors, if any, in the performance of this Contract. The State will not provide indemnification to the Contractor.
- 25. Independent Contractor; Workers' Compensation Insurance. The Contractor is performing as an independent entity under this Contract. No part of this Contract shall be construed to represent the creation of an employment, agency, partnership or joint venture agreement between the parties. Neither party will assume liability for any injury (including death) to any persons, or damage to any property, arising out of the acts or omissions of the agents, employees or subcontractors of the other party. The Contractor shall provide all necessary unemployment and workers' compensation insurance for the Contractor's employees, and Contractor shall provide the State with a Certificate of Insurance evidencing such coverage prior to starting work under this Contract.
- 26. Indiana Veteran Owned Small Business Enterprise Compliance. Award of this Contract was based, in part, on the Indiana Veteran Owned Small Business Enterprise ("IVOSB") participation plan, as detailed in the IVOSB Subcontractor Commitment Form, commonly referred to as "Attachment A-1" in the procurement documentation and incorporated by reference herein. Therefore, any changes to this information during the Contract term must be approved by IDOA's Division of Supplier Diversity and may require an amendment. It is the State's expectation that the Contractor will meet the subcontractor commitments during the Contract term. The following certified IVOSB subcontractor(s) will be participating in this Contract: [Add additional IVOSBs using the same format.]

  IVOSB COMPANY NAME PHONE EMAIL OF CONTACT PERSON PERCENT

### NONE. THERE ARE NO SUBCONTRACTORS UNDER THIS AGREEMENT.

Briefly describe the IVOSB service(s)/product(s) to be provided under this Contract and include the estimated date(s) for utilization during the Contract term:

V/A.		

A copy of each subcontractor agreement must be submitted to the Division of Supplier Diversity within thirty (30) days of the effective date of this Contract. The subcontractor agreements may be uploaded into Pay Audit (Indiana's subcontractor payment auditing system), emailed to <a href="IndianaVeteransPreference@idoa.IN.gov">IndianaVeteransPreference@idoa.IN.gov</a>, or mailed to IDOA, 402 W. Washington Street, Room W-462, Indianapolitis, IN 46204. Failure to provide a copy of any subcontractor agreement may be deemed a violation of the rules governing IVOSB procurement and may result in sanctions allowable under 25 IAC 9-5-2. Requests for changes must be submitted to <a href="IndianaVeteransPreference@idoa.IN.gov">IndianaVeteransPreference@idoa.IN.gov</a> for review and approval before changing the participation plan submitted in connection with this Contract.

The Contractor shall report payments made to certified IVOSB subcontractors under this Contract on a monthly basis using Pay Audit. The Contractor shall notify subcontractors that they must confirm payments received from the Contractor in Pay Audit. The Pay Audit system can be accessed on the IDOA webpage at: <a href="https://www.in.gov/idoa/mwbe/payaudit.htm">www.in.gov/idoa/mwbe/payaudit.htm</a>. The Contractor may also be required to report IVOSB certified subcontractor payments directly to the Division of Supplier Diversity, as reasonably requested and in the format required by the Division of Supplier Diversity.

The Contractor's failure to comply with the provisions in this clause may be considered a material breach of the Contract.

### 27. Information Technology Enterprise Architecture Requirements.

N/A, removed by mutual agreement.

### 28. Insurance.

A. The Contractor and its subcontractors (if any) shall secure and keep in force during the term of this Contract the following insurance coverages (if applicable) covering the Contractor for any and all claims of any nature which may in any manner arise out of or result from Contractor's performance under this Contract:

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- 1. Commercial general liability, including contractual coverage, and products or completed operations coverage (if applicable), with minimum liability limits not less than \$5,000,000 per occurrence. The State is to be named as an additional insured on a primary, non-contributory basis for any liability arising directly or indirectly from Contractor's negligence.
- 2. Automobile liability for owned, non-owned and hired autos with minimum liability limits not less \$700,000 per person and \$5,000,000 per occurrence. The State is to be named as an additional insured on a primary, non-contributory basis.
- 3. Errors & Omissions liability; N/A, removed by mutual agreement.
- 4. Fiduciary Liability; N/A, removed by mutual agreement.
- 5. Valuable Papers Coverage; N/A, removed by mutual agreement.
- Surety or Fidelity Bond(s) if required by statute or by the agency.
- 7. Cyber Liability; Cyber liability insurance is not required at this time, but the State reserves the option to request it should the need arise based on the services provided.

The Contractor shall provide proof of such insurance coverage by tendering to the undersigned. State representative a certificate of insurance prior to the commencement of this Contract and proof of workers' compensation coverage meeting all statutory requirements of IC § 22-3-2. In addition, proof of an "all states endorsement" covering claims occurring outside the State is required if any of the services provided under this Contract involve work outside of Inclinary.

- B. The Contractor's insurance coverage must meet the following additional requirements:
  - 1. The insurer must have a certificate of authority or other appropriate authorization to operate in the state in which the policy was issued.
  - 2. Any deductible or self-insured retention amount or other similar obligation under the insurance policies shall be the sole obligation of the Contractor.
  - 3. The State will be defended, indemnified and held harmless to the full extent of any coverage actually secured by the Contractor in excess of the minimum requirements set forth above. The duty to indemnify the State under this Contract shall not be limited by the insurance required in this Contract.
  - 4. The insurance required in this Contract, through a policy or endorsement(s), shall include a provision that the policy and endorsements may not be canceled or materially modified without thirty (30) days' prior written notice to the undersigned State agency.
  - 5. The Contractor waives and agrees to require their insurer to waive their rights of subrogation against the State of Indiana.
- C. Failure to provide insurance as required in this Contract may be deemed a material breach of contract entitling the State to immediately terminate this Contract. The Contractor shall furnish a certificate of insurance to the State before the commencement of this Contract.
- 29. Key Person(s)

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A. If both parties have designated that certain individual(s) are essential to the services offered, the parties agree that should such individual(s) leave their employment during the term of this Contract for whatever reason, the State shall have the right to terminate this Contract upon thirty (30) days' prior written notice.

B. In the event that the Contractor is an individual, that individual shall be considered a key person and, as such, essential to this Contract. Substitution of another for the Contractor shall not be permitted without express written consent of the State.

Nothing in sections A and B, above shall be construed to prevent the Contractor from using the services of others to perform tasks ancillary to those tasks which directly require the expertise of the key person. Examples of such ancillary tasks include secretarial, clerical, and common labor duties. The Contractor shall, at all times, remain responsible for the performance of all necessary tasks, whether performed by a key person or others.

Key person(s) to this Contract is/are None.

- **30.** Licensing Standards. The Contractor, its employees and subcontractors shall comply with all applicable licensing standards, certification standards, accrediting standards and any other laws, rules, or regulations governing services to be provided by the Contractor pursuant to this Contract. The State will not pay the Contractor for any services performed when the Contractor, its employees or subcontractors are not in compliance with such applicable standards, laws, rules, or regulations. If any license, certification or accreditation expires or is revoked, or any disciplinary action is taken against an applicable license, certification, or accreditation, the Contractor shall notify the State immediately and the State, at its option, may immediately terminate this Contract.
- **31. Merger & Modification.** This Contract constitutes the entire agreement between the parties. No understandings, agreements, or representations, oral or written, not specified within this Contract will be valid provisions of this Contract. This Contract may not be modified, supplemented, or amended, except by written agreement signed by all necessary parties.

### 32. Minority and Women's Business Enterprises Compliance.

Award of this Contract was based, in part, on the Minority and/or Women's Business Enterprise ("MBE" and/or "WBE") participation plan as detailed in the Minority and Women's Business Enterprises Subcontractor Commitment Form, commonly referred to as "Attachment A" in the procurement documentation and incorporated by reference herein. Therefore, any changes to this information during the Contract term must be approved by Division of Supplier Diversity and may require an amendment. It is the State's expectation that the Contractor will meet the subcontractor commitments during the Contract term.

The following Division of Supplier Diversity certified MBE and/or WBE subcontractors will be participating in this Contract: [Add additional MBEs and WBEs using the same format.]

MBE or WBE	COMPANY NAME	PHONE	EMAIL OF CONTACT PERSON	PERCENT
NONE. THER	E ARE NO SUBCONTRA	ACTORS UNDE	R THIS AGREEMENT.	
	e the MBE and/or WBE a e(s) for utilization during		ct(s) to be provided under this Co n:	intract and include the

A copy of each subcontractor agreement must be submitted to the Division of Supplier Diversity within thirty (30) days of the effective date of this Contract. The subcontractor agreements may be uploaded into Pay Audit (Indiana's subcontractor payment auditing system), emailed to <a href="MWBECompliance@idoa.IN.gov">MWBECompliance@idoa.IN.gov</a>, or mailed to Division of Supplier Diversity, 402 W. Washington Street, Room W-462, Indianapolis IN 46204. Failure to provide a copy of any subcontractor agreement may be deemed a violation of the rules governing MBE/WBE procurement and may result in sanctions allowable under 25 IAC 5-7-8. Requests for changes must be submitted to

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<u>MWBECompliance@idoa.IN.gov</u> for review and approval before changing the participation plan submitted in connection with this Contract.

The Contractor shall report payments made to Division of Supplier Diversity certified subcontractors under this Contract on a monthly basis using Pay Audit. The Contractor shall notify subcontractors that they must confirm payments received from the Contractor in Pay Audit. The Pay Audit system can be accessed on the IDOA webpage at: <a href="www.in.gov/idoa/mwbe/payaudit.htm">www.in.gov/idoa/mwbe/payaudit.htm</a>. The Contractor may also be required to report Division of Supplier Diversity certified subcontractor payments directly to the Division, as reasonably requested and in the format required by the Division of Supplier Diversity.

The Contractor's failure to comply with the provisions in this clause may be considered a material breach of the Contract.

**33. Nondiscrimination.** Pursuant to the Indiana Civil Rights Law, specifically IC § 22-9-1-10, and in keeping with the purposes of the federal Civil Rights Act of 1964, the Age Discrimination in Employment Act, and the Americans with Disabilities Act, the Contractor covenants that it shall not discriminate against any employee or applicant for employment relating to this Contract with respect to the hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment, because of the employee's or applicant's race, color, national origin, religion, sex, age, disability, ancestry, status as a veteran, or any other characteristic protected by federal, state, or local law ("Protected Characteristics"). The Contractor certifies compliance with applicable federal laws, regulations, and executive orders prohibiting discrimination based on the Protected Characteristics in the provision of services. Breach of this paragraph may be regarded as a material breach of this Contract, but nothing in this paragraph shall be construed to imply or establish an employment relationship between the State and any applicant or employee of the Contractor or any subcontractor.

The State is a recipient of federal funds, and therefore, where applicable, the Contractor and any subcontractors shall comply with requisite affirmative action requirements, including reporting, pursuant to 41 CFR Chapter 60, as amended, and Section 202 of Executive Order 11246 as amended by Executive Order 13672.

**34. Notice to Parties**. Whenever any notice, statement or other communication is required under this Contract, it will be sent by E-mail or first class U.S. mail service to the following addresses, unless otherwise specifically advised.

A. Notices to the State shall be sent to:
 Tanner Ballinger, Vendor Manager
 Procurement Division
 Indiana Department of Administration
 402 W. Washington St. Room W468
 Indianapolis, Indiana 46204
 E-mail: TBallinger@idoa.in.gov

B. Notices to the Contractor shall be sent to:
Kenny Miller
Government Sales Contract Manager
The Goodyear Tire & Rubber Company
200 Innovation Way, Akron, OH 44316
E-mail: Kenneth\_miller@goodyear.com

As required by IC § 4-13-2-14.8, payments to the Contractor shall be made via electronic funds transfer in accordance with instructions filed by the Contractor with the Indiana Auditor of State.

**35.** Order of Precedence; Incorporation by Reference. Any inconsistency or ambiguity in this Contract shall be resolved by giving precedence in the following order: (1) this Contract, (2) attachments prepared by the State, (3) RFP #15-041, (4) Contractor's response to RFP #15-041, and (5) attachments prepared by the Contractor. All attachments, and all documents referred to in this paragraph, are hereby incorporated fully by reference.

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### 36. Ownership of Documents and Materials.

N/A, removed by mutual agreement.

### 37. Payments.

- A. All payments shall be made thirty five (35) days in arrears in conformance with State fiscal policies and procedures and, as required by IC §4-13-2-14.8, the direct deposit by electronic funds transfer to the financial institution designated by the Contractor in writing unless a specific waiver has been obtained from the Indiana Auditor of State. No payments will be made in advance of receipt of the goods or services that are the subject of this Contract except as permitted by IC § 4-13-2-20.
- B. If the Contractor is being paid in advance for the maintenance of equipment, software or a service as a subscription, then pursuant to IC § 4-13-2-20(b)(14), the Contractor agrees that if it fails to fully provide or perform under this Contract, upon receipt of written notice from the State, it shall promptly refund the consideration paid, prorated through the date of non-performance.
- **38. Penalties/Interest/Attorney's Fees**. The State will in good faith perform its required obligations hereunder and does not agree to pay any penalties, liquidated damages, interest or attorney's fees, except as permitted by Indiana law, in part, IC § 5-17-5, IC § 34-54-8, IC § 34-13-1 and IC § 34-52-2.

Notwithstanding the provisions contained in IC § 5-17-5, any liability resulting from the State's failure to make prompt payment shall be based solely on the amount of funding originating from the State and shall not be based on funding from federal or other sources.

- **39. Progress Reports**. The Contractor shall submit progress reports to the State upon request. The report shall be oral, unless the State, upon receipt of the oral report, should deem it necessary to have it in written form. The progress reports shall serve the purpose of assuring the State that work is progressing in line with the schedule, and that completion can be reasonably assured on the scheduled date.
- **40. Public Record.** The Contractor acknowledges that the State will not treat this Contract as containing confidential information, and the State will post this Contract on the transparency portal as required by Executive Order 05-07 and IC § 5-14-3.5-2. Use by the public of the information contained in this Contract shall not be considered an act of the State.
- **41. Renewal Option**. This Contract may be renewed under the same terms and conditions, subject to the approval of the Commissioner of the Department of Administration and the State Budget Director in compliance with IC § 5-22-17-4. The term of the renewed contract may not be longer than the term of the original Contract.
- **42. Severability.** The invalidity of any section, subsection, clause or provision of this Contract shall not affect the validity of the remaining sections, subsections, clauses or provisions of this Contract.
- **43. Substantial Performance.** This Contract shall be deemed to be substantially performed only when fully performed according to its terms and conditions and any written amendments or supplements.
- **44. Taxes**. The State is exempt from most state and local taxes and many federal taxes. The State will not be responsible for any taxes levied on the Contractor as a result of this Contract.
- **45. Termination for Convenience.** This Contract may be terminated, in whole or in part, by the State, which shall include and is not limited to IDOA and the State Budget Agency whenever, for any reason, the State determines that such termination is in its best interest. Termination of services shall be effected by delivery to the Contractor of a Termination Notice at least thirty (30) days prior to the termination effective date, specifying the extent to which performance of services under such termination becomes effective. The Contractor shall be compensated for services properly rendered prior to the effective date of termination. The State will not be liable for services performed after the effective date of termination. The Contractor shall be compensated for services herein provided but in no case shall total payment made to the Contractor exceed the original contract price or shall any price increase be allowed on individual line items if canceled only in part prior to the original termination date. For the purposes of this paragraph, the parties stipulate and agree that IDOA shall be deemed to be a party to this Contract

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with authority to terminate the same for convenience when such termination is determined by the Commissioner of IDOA to be in the best interests of the State.

### 46. Termination for Default.

A. With the provision of thirty (30) days' notice to the Contractor, the State may terminate this Contract in whole or in part if the Contractor fails to:

- 1. Correct or cure any breach of this Contract; the time to correct or cure the breach may be extended beyond thirty (30) days if the State determines progress is being made and the extension is agreed to by the parties;
- 2. Deliver the supplies or perform the services within the time specified in this Contract or any extension;
- 3. Make progress so as to endanger performance of this Contract; or
- 4. Perform any of the other provisions of this Contract.
- B. If the State terminates this Contract in whole or in part, it may acquire, under the terms and in the manner the State considers appropriate, supplies or services similar to those terminated, and the Contractor will be liable to the State for any excess costs for those supplies or services. However, the Contractor shall continue the work not terminated.
- C. The State shall pay the contract price for completed supplies delivered and services accepted. The Contractor and the State shall agree on the amount of payment for manufacturing materials delivered and accepted and for the protection and preservation of the property. Failure to agree will be a dispute under the Disputes clause. The State may withhold from these amounts any sum the State determines to be necessary to protect the State against loss because of outstanding liens or claims of former lien holders.
- D. The rights and remedies of the State in this clause are in addition to any other rights and remedies provided by law or equity or under this Contract.
- **47. Travel**. No expenses for travel will be reimbursed unless specifically authorized by this Contract. Permitted expenses will be reimbursed at the rate paid by the State and in accordance with the Budget Agency's *Financial Management Circular -- Travel Policies and Procedures* in effect at the time the expenditure is made. Out-of-state travel requests must be reviewed by the State for availability of funds and for conformance with *Circular* guidelines.
- **48.** Waiver of Rights. No right conferred on either party under this Contract shall be deemed waived, and no breach of this Contract excused, unless such waiver is in writing and signed by the party claimed to have waived such right. Neither the State's review, approval or acceptance of, nor payment for, the services required under this Contract shall be construed to operate as a waiver of any rights under this Contract or of any cause of action arising out of the performance of this Contract, and the Contractor shall be and remain liable to the State in accordance with applicable law for all damages to the State caused by the Contractor's negligent performance of any of the services furnished under this Contract.
- **49. Work Standards**. The Contractor shall execute its responsibilities by following and applying at all times the highest professional and technical guidelines and standards. If the State becomes dissatisfied with the work product of or the working relationship with those individuals assigned to work on this Contract, the State may request in writing the replacement of any or all such individuals, and the Contractor shall grant such request.
- **50. State Boilerplate Affirmation Clause**. I swear or affirm under the penalties of perjury that I have not altered, modified, changed or deleted the State's standard contract clauses (as contained in the *2021* OAG/ IDOA *Professional Services Contract Manual* or the *2021 SCM Template*) in any way except as follows:
- 6. Assignment of Antitrust Claims.
- 27. Information Technology Enterprise Architecture Requirements.
- 28. Insurance.
- 36. Ownership of Documents and Materials.

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GOODYEAR TIRE AND RUBBER CO

### Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that the undersigned is the Contractor, or that the undersigned is the properly authorized representative, agent, member or officer of the Contractor. Further, to the undersigned's knowledge, neither the undersigned nor any other member, employee, representative, agent or officer of the Contractor, directly or indirectly, has entered into or been offered any sum of money or other consideration for the execution of this Contract other than that which appears upon the face hereof. Furthermore, if the undersigned has knowledge that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Contract, the Contractor attests to compliance with the disclosure requirements in IC § 4-2-6-10.5.

### Agreement to Use Electronic Signatures

I agree, and it is my intent, to sign this Contract by accessing State of Indiana Supplier Portal using the secure password assigned to me and by electronically submitting this Contract to the State of Indiana. I understand that my signing and submitting this Contract in this fashion is the legal equivalent of having placed my handwritten signature on the submitted Contract and this affirmation. I understand and agree that by electronically signing and submitting this Contract in this fashion I am affirming to the truth of the information contained therein. I understand that this Contract will not become binding on the State until it has been approved by the Department of Administration, the State Budget Agency, and the Office of the Attorney General, which approvals will be posted on the Active Contracts Database: <a href="https://fs.gmis.in.gov/psp/guest/SUPPLIER/ERP/c/SOI">https://fs.gmis.in.gov/psp/guest/SUPPLIER/ERP/c/SOI</a> CUSTOM APPS.SOI PUBLIC CNTRCTS.GBL

**In Witness Whereof**, the Contractor and the State have, through their duly authorized representatives, entered into this Contract. The parties, having read and understood the foregoing terms of this Contract, do by their respective signatures dated below agree to the terms thereof.

Indiana Department of Administration

By: Tanur (Grald) Ballinger -061

Tit	e: Chief Customer Officer		Title: Vendor Manager	
Da	te: 9/23/2021		Date: 9/28/2021   11:0	06 EDT
De	ctronically Approved by: partment of Administration			
By:	sley A. Crane, Commissioner	(for)		
	ctronically Approved by: te Budget Agency		Electronically Approved as to Form and L Office of the Attorney General	egality by:
By: Za	chary Q. Jackson, Director	(for)	By: Theodore E. Rokita, Attorney General	(for)

### Exhibit A: Market Basket List

This document is an exhibit to the Contract, and is deemed to be attached to and incorporated within the Contract by reference. Any inconsistency, conflict, or ambiguity between this exhibit and the Contract shall be resolved by giving precedence and effect to the Contract.

The Contractor shall extend the pricing options of **RFP-15-041**to all State Agencies, libraries, and Governmental Entities, as defined in the Master Services Agreement **Section 1 (A)**.

		SERVICES
ITEM DESCRIPTION	UNIT PRICE	ADDITIONAL NOTES
Tire Mounting - Automotive	NO COST	040-103
Tire Mounting - Light Truck	\$8.00	040-107
Tire Balancing	\$10.95	044-263
Wheel Alignment	69.95/74.95	2/4 wheel 078-157/078-162
Rotate Tires	\$3.50	046-161
Wheel Balancing, Wheel Weights	\$10.95	044-263
Valve Stems	3.00/6.75	Rubber/metal 041-263/041-206
Tire Tax	\$0.25	

CATALOG	DISCOUNT PRICIN	IG - ALL OTHER TIRE ITEMS AVAILABLE
TIRE CATEGORY	% OFF LIST PRICE	ADDITIONAL NOTES
Police Auto	52.50%	Cost proposal tab contains non police tires. Those tires will discounted under appropriate category
Auto Radial	48.00%	
Light Truck Radial	48.00%	
Unisteel RLT D/139	59.00%	On Cost Proposal, these are classified as Passenger Tires in error and should be under Unisteel RLT D/139 or Special Use Tires
Medium Commercial Radial	59.00%	
Off the Road Truck Bias	20.00%	
Off the Road Truck Radial	20.00%	

OLD ITEM DESCRIPTION		NUMBER	NEW ITEM DESCRIPTION	UNIT PRICE	NUMBER
Unisteel Radial Light Truck (URLT) D/139					
225/70R195 F G622	\$296.90	139418205	225/70R195 F G622 RSD TL	\$256.92	139755205
225/70R195 F G647	\$293.03	139418053	225/70R195 F G647 RSS BL TL	\$252.89	139172053
225/70R195 G G622	\$302.97	139172205	225/70R195 G G622 RSD MTCHMRK DX TL	\$256.92	139755205
LT235/85R16G G614	\$242.26	139229099	LT235/85R16G G614 RST TL	\$285.67	N/A

Police					
P225/60R16 97V S2	\$89.00	732354500	P225/60R16 97V S2 EAG RS-A VSBRPTL	\$94.34	N/A
			(Crown Vic)		
P225/60R18 99W SL	\$123.00	732312500	P225/60R18 99W SL EAG RS-A VSBRPTL	\$123.00	N/A
			(Charger)		

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P235/50R18 99W XL	\$124.00	732276500	P235/50R18 99W XL EAG RS-A VSB TL (Caprice)	\$131.44	N/A
P235/55R17 98W S2	\$109.00	732297500	P235/55R17 98W S2 EAG RS-A VSBRPTL (Impala)	\$115.54	N/A
P265/60R17 108V SL	\$125.00	732301500	P265/60R17 108V SL EAG RS-A VDXRPTL	\$132.50	732523500
P265/70R17 113S S2	\$109.38	410422177	P265/70R17 113S S2 WRL AT/S BSL TL	\$108.84	157042620
Auto					
205/65R15 94H	\$68.83	738403571	205/65R15 94H ASSURANCE FUEL MAX TL	\$62.92	407478374
205/65R15 94H SL	\$84.81	413403329	205/65R15 94H SL ASSUR COMTRD TOURING	\$62.92	407478374
205/65R15 94V SL	\$68.83	407478374	205/65R15 94T SL ASSURANCE ALL-SEASON	\$62.92	N/A
215/55R17 94V SL	\$77.72	407213374	215/55R17 94H SL ASSURANCE ALL-SEASON	\$87.67	N/A
215/60R16 95H SL	\$71.97	738704571	215/60R16 95H SL ASSURANCE FUEL MAX TL	\$95.55	413571582
215/60R16 95V	\$75.09	738571571	215/60R16 95V SL ASSURANCE FUEL MAX TL	\$79.95	110571545
215/70R15 98S SL	\$59.00	402282047	215/70R15 98S SL INTEGRITY VSBRPTL	\$59.62	407783374
215/70R15 98T	\$60.00	407783374	215/70R15 98T SL ASSURANCE ALL-SEASON	\$59.62	N/A
P205/60R16 91T SL	\$66.88	407212374	205/60R16 92T SL ASSURANCE ALL-SEASON	\$71.06	N/A
P205/60R16 91H	\$77.16	738057571	P205/60R16 91H ASSURANCE FUEL MAX TL	\$75.66	110953545
P205/60R16 91V SL	\$87.00	399543349	P205/60R16 91V SL ASSUR TRIPLTRED A/S	\$90.99	767570537
P205/65R15 92T S1	\$65.00	402406477	P205/65R15 92T S1 INTEGRITY B03RPTL	\$62.92	407478374
P215/55R17 93V S2	\$121.47	732262500	P215/55R17 93V SL EAG RS-A VSBRPTL	\$102.91	N/A
P215/60R16 94H SL	\$71.97	738638571	P215/60R16 94H SL ASSURANCE FUEL MAX TL	\$71.61	738057571
P225/60R17 98S SL	\$85.00	402541477	P225/60R17 98S SL INTEGRITY BDXRPTL	\$88.06	407723374
ST205/75R14C	\$78.50	762176406	ST205/75R14C MTHN TRLR BSLRPTLDX TTC	\$83.00	724864519
ST205/75R15C	\$79.66	762171406	ST205/75R15C MTHN TRLR BSLRPTL TTC	\$85.23	724861519
ST225/75R15D	\$91.75	762173406	ST225/75R15D MTHN TRLR BSLRPTL TTC	\$93.00	724857519
Light Truck Radial					
205/75D14 C	\$78.50	762176406	ST205/75R14C MTHN TRLR BSLRPTLDX TTC	\$83.00	724864519
205/75D15 C	\$79.66	762171406	ST205/75R15C MTHN TRLR BSLRPTL TTC	\$85.23	724861519
215/75D14 C	\$85.13	762171406	ST215/75R14C MTHN TRLR BSLRPTL	\$83.00	724864519
225/75D15 D	\$91.75	762177406	ST225/75R15D MTHN TRLR BSLRPTL TTC	\$93.00	724857519
265/70R17 115S SL	\$114.25	754154371	265/70R17 115S SL ULTRAGRIP ICE WRT BSW	\$121.00	132201788
235/75R17 109T SL	\$130.00	758089572	235/75R17 109T SL WRL AT ADVENTURE BSL	\$127.69	N/A
LT225/75R16E	\$109.43	744830900	LT225/75R16E WRL HT OL BSL TL	\$116.00	N/A
LT235/75R15 104/101Q C	\$130.28	312008027	LT235/75R15E WRL HT OL BSE TE	\$143.23	N/A
			TL		
LT235/80R17 120/117Q E	\$166.82	312032142	LT235/80R17 120/117Q E WRL DURATRAC BSL	\$182.13	N/A
LT235/80R17 120/117R E	\$140.53	179136436	LT235/80R17 120/117R E WRL SR-A VSBTL	\$136.37	179235622
LT235/85R16 120/116R E	\$131.19	179745217	LT235/85R16 120/116R E WRL SR-A BSL TL	\$113.20	742745681
LT235/85R16E	\$126.19	744725502	LT235/85R16E WRL HT/S BSL TL	\$133.59	N/A
LT245/70R17 119/116Q E	\$143.72	268598372	L245/70R17 119Q E ULTRA GRIP ICE WRT TL	\$147.16	184140786

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11R225 H SP160

11R225 G G182

11R225 G G622

\$294.28

\$427.16

\$407.61

271108673

138802111

138953265

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LT24F/70D47 110/110D F	\$148.60	179469492	LT345/70047 440/4460 5 M/DL CD A COMUT	\$154.23	179469622
LT245/70R17 119/116R E			LT245/70R17 119/116R E WRL SR-A OWLTL		
LT245/75R16 108/104Q C	\$130.41	312017027	LT245/75R16 108/104Q C WRL DURATRAC TL	\$151.61	312249027
LT245/75R16 120/116Q E	\$119.69	744395900	LT245/75R16 120/116R E WRL HT OL BSL TL	\$126.87	N/A
LT245/75R16 120/116R E	\$125.69	179747217	LT245/75R16 120/116R E WRL SR-A BSL TL	\$126.87	744395900
LT245/75R17 121/118Q E	\$166.69	312023027	LT245/75R17 121/118Q E WRL DURATRAC TL	\$171.03	N/A
LT245/75R17 121/118R E	\$144.82	742636334	LT245/75R17 121/118R E WRL ARMODXRAC TL	\$132.26	742104681
LT265/70R17 112/109Q C	\$169.38	312019027	LT265/70R17 112/109Q C WRL DURATRAC TL	\$158.34	312014142
LT265/70R17 121/118Q E	\$149.38	312014142	LT265/70R17 121/118Q E WRL DURATRAC TL	\$158.34	N/A
LT265/70R17 121/118R E	\$149.38	742535334	LT265/70R17 121/118R E WRL ARMODXRAC TL	\$157.72	179535620
LT265/70R17 121/118S E	\$160.28	179696217	LT265/70R17 121/118S E WRL SR-A BSLTL	\$133.90	481535855
LT265/70R17 121P E	\$148.13	357368294	LT265/70R17 121P E FIERCE ATTITUDE M/T BSL	\$183.90	748661572
LT265/70R17 121Q E	\$151.72	268289372	LT265/70R17 121Q E ULTRA GRIP ICE WRT TL	\$160.88	184152786
LT265/70R18 124/121S E	\$175.88	748661571	LT265/70R17 121S E WRL AT ADVENTURE OWL	\$166.66	N/A
LT265/75R16 112/109Q C	\$141.44	312018027	LT265/75R16 112/109Q C WRL DURATRAC TL	\$148.30	N/A
LT265/75R16 123/120R E	\$153.47	748746572	LT265/75R16 123R E WRL AT ADVENTURE BSL	\$173.86	N/A
LT275/70R18 125/122R E	\$175.75	179646492	LT275/70R18 125/122R E WRL SR-ADX OWL TL	\$151.16	742646680
P225/70R15 100S S2	\$85.88	183482418	P225/70R15 100S S2 WRL SR-A OWL TL	\$97.99	N/A
P235/70R16 104S S2	\$92.00	402027477	P235/70R16 104S S2 INTEGRITY B03RPTL	\$84.29	407866374
P235/70R16 104T	\$100.50	745492516	P235/70R16 104T SL ASSUR CS TRPDXRD AS	\$84.29	407866374
P235/75R15 105S S2	\$78.13	183406418	P235/75R15 105S S2 WRL SR-A OWL TL	\$94.20	157142622
P235/75R17 108S SL	\$117.32	183539418	P235/75R17 108S SL WRL SR-A OWL TL	\$125.40	157089622
P245/65R17 105T SL	\$118.19	741494333	P245/65R17 105T SL WRANGLER ARMORTRAC TL	\$134.94	157592622
P245/70R17 108S S2	\$99.66	183114470	P245/70R17 108S S2 WRL SR-A C VSB TL	\$134.81	157172620
P245/70R17 108T SL	\$115.99	755056383	P245/70R17 108T SL ASSURANCE CS FUEL MAX VSB	\$105.51	151056203
P255/70R16 109S S2	\$93.75	137840039	P255/70R16 109S S2 WRL RT/S FSDXWL TL	\$120.00	183601418
P265/70R17 113R S2	\$114.78	183106418	P265/70R17 113R S2 WRL SR-A OWL TL	\$128.78	N/A
Medium Commercial					
Radial 10R22.5 G	\$385.93	138948265	10R225 G G622 RSD TL	\$427.56	N/A
11R225 H SP431A	\$331.81	271127773	11R225 H DUNLOP SP431A TL	\$326.70	138803824
11R225 H G182	\$435.70	138803185	11R225 H G182 RSD TL	\$460.00	N/A
1111223 11 0102	000.70	755555155	111,225 11 3102 130	\$ 100.00	100170700

11R225 G G622 RSD
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11R225 H DUNLOP SP160 TL

TL

TL

11R225 G G182 RSD

\$285.93

\$450.00

\$430.00

138179739

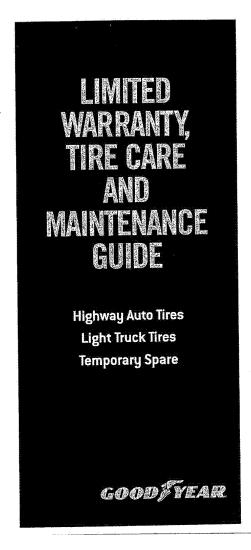
N/A

N/A

215/75R175 H G114	\$344.08	756246567	215/75R175 H G114 LP STTL	\$218.75	N/A
255/70R225 H G316	\$341.58	756067263	255/70R225 H G316 LHT FUEL MAX	\$393.37	N/A
315/80R22.5 L SP345	\$494.49	271113472	315/80R22.5 DUNLOP L SP345	\$454.01	N/A

### **Exhibit B: Manufacturer Warranty**

This document is an exhibit to the Contract, and is deemed to be attached to and incorporated within the Contract by reference. Any inconsistency, conflict, or ambiguity between this exhibit and the Contract shall be resolved by giving precedence and effect to the Contract.



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### HIGHWAY AUTO AND LIGHT TRUCK TIRE WARRANTY AND ADJUSTMENT POLICY

### (EXCLUDES GOODYEAR® UNISTEEL® RADIAL LIGHT TRUCK TIRES)

WHO IS ELIGIBLE?
You are eligible for the benefits of this Limited Warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Goodyear highway auto or light truck tires
   Your tires bear Department of Transportation prescribed tire identification numbers
- Your tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturer's or Goodyear's recommendations
- Your tires were purchased on or after May 1, 2013 Light truck tires are defined as all tires identified with the "LT" designation in the sidewall stamping,

### WHAT IS COVERED AND FOR HOW LONG?

PREE TIRE REPLACEMENT

Any new Soodyear highway radial auto or radial light truck tire, covered by this policy, removed from service due to a covered warranty condition during the first 2732" or bashle traid or twelve months from date of purchase, whichever comes first, will be replaced with a comparable new Goodyear tire at no charge, including mounting and balancing. [Without proof of purchase the date of manufacture will be used to determine eligibility.]

ALL OTHER HIGHWAY AUTO OR LIGHT TRUCK TIRES

Any new Goodyear highway auto or light truck tire, other than radial auto or radial light truck tires, removed from service due to a covered warranty condition during the first 1275 of usable treat will be replaced with a comparable new Goodyear tire at no charge, including mounting and balancing.

### TEMPORARY SPARE TIRES

That United by this initial and placed from service due to a covered warranty condition during the first 50% of usable treadwar [1782] will be replaced with a comparable new Goodyear temporary spare tire at no charge, including mounting.

### PRORATED ADJUSTMENT

FIGURE 10 AURION INVENT

These not eligible for free registement that are removed from service due to a covered warranty condition with be replaced with a comparable new Goodygear three on a protested basis for up to six (6) guess from the date of original new tirst purchase or when the treadwear indicators become visible (worn to 2/92"), whichever occurs first. (Whichout proof of purchase the date of manufacture will be used to determine eligibility.)

he used to determine eligibility.)

HOW WILL PRORATED CHARGES BE CALCULATED?

Replacement price will be calculated by multiplying the tire's advertised retail: selling price at the time of adjustment by the percentage of useblo original tread that has been worn off. You pay for mounting and balancing, and an amount equal to the current Federal Excise fix (FE.T. – U.S. only) and a my other applicable traxes and government-mandated charges.

EXAMPLE: If your disabled tire had an original B/32° of usable treadwers and is worn to 4/32° usable tread amaning, you have used 50% and therefore must pay 50% of the advertised retail selling price of the comparable tire.

pay sub or the advertises oreal selling prize or the comparative tree. In addition, you must pay an amount equal to the full current Federal Excise Tay (U.S. only) or any other applicable taxes and government-mandated charges for the comparable new replacement title at the time of adjustment. If the piece of the new comparable title is \$130.00, the cost to you would be \$85.00 plus Ext (U.S. only) plus any other applicable taxes and government-mandated charges.

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WHAT IS A COMPARABLE TIRE?

A "comparable" new Goodysar the will be the same brand tire and may be either the same line of the or, in the event that the lite is not available, the same brand the width he same beasic construction and similar performance attributes with a different sidewall or tread configuration. If a higher priced the is accepted as replacement, the difference in price will be at an additional charge to got. Any replacement tire provided pursuant to this war andity will be covered by the warranty in effect at the time of replacement.

Attres has delivered its full original treat life and the coverage of this limited warranty ends when the treadwear indicators become visible (worn to 2732\*) or sox (6) years from the date of hew tire purchase, whichever occurs first, (lithtour proof of purchase the date of manufacture will be used to determine eligibility.)

LIMITATIONS
This limited warranty is applicable only in the United States and Canada.

### GOODYEAR TREAD LIFE LIMITED WARRANTY

naddition to the provisions of the limited warranty for covered warranty conditions, any new Soodyear replacement tire listed below is warranted against treadwear wear-out based on the following table:

TIRE	U.S. MILES	CANADA KILOMETRES
LINE	1911110	
Assurance® TripleTred® All-Season	80,000	130,000
[T- and H-speed rated only]	•	
Assurance® TripleTred® All-Season	70,000	110,000
(V-speed rated only)		
Assurance® TripleTred®	80,000	130,000
Assurance® ComforTred® Touring	80,000	130,000
(T- and H-speed rated only)		
Assurance® ComforTred® Touring	70,000	110,000
(V-speed rated only)		
Assurance® ComforTred®	80,000	130,000
Assurance® Fuel Max®	65,000	105,000
Assurance <sup>©CS</sup> Fuel Max <sup>®</sup>	65,000	105,000
Assurance®ES TripleTred* All-Season	65,000	105,000
Integritu <sup>®</sup>	50,000	80,000
Eagle GT®	50,000	80,000
[V-speed rated only]		
Eagle® F1 Asymmetric All-Season*	45,000	75,000
Eagle® Sport All-Season**	50,000	80,000
Fortera® SilentArmor®	70,000	110,000
Fortera® TripleTred"	60,000	95,000
Fortera® HL	60,000	95,000
Wrangler® All-Terrain Adventure	60,000	95,000
Wrangler® Armoritac* (P-Metric)	50,000	80,000
Wrangler® SilentArmor®	50,000	80,000
Wrangler SR-A® (Excludes LT sizes)	50,000	80,000
Miguidial Su.W. (Pycinings of sives)	22,000	

<sup>\*</sup>For vehicles with different front and rear tire sizes, the rear tires will have a 22,500 mile/37,500 kilometre tread life warranty.

HOW WILL TREAD LIFE LIMITED WARRANTY CHARGES BE CALCULATED? Driving habits, road conditions, driving conditions and vehicle maintenance are all factors that contribute to the wear. If your tires do not reach tite miles /kilometros listed in the Tread Life table and mere with all the terms of the Tread Life warranty (read below), the tires will be replaced as follows:

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<sup>\*\*</sup>For vehicles with different front and rear tire sizes, the rear tires will have a 25,000 mile:40,000 kilometre troad life warranty.

If the tread wears evenly down to the treadwear indicators [worn to 2/32\*] before delivering the warranted mileage, the tire will be replaced on a protated basis, provided the original invoice is presented showing the vehicle mileage when the tires were originally installed.

mileage when the tires were originally installed.

FXAMPLE: Figur tris has a tread life limited warranty of 80,000 miles (130,000 kilometres) and delivers 50,000 miles (81,000 kilometres) and delivers 50,000 miles (81,000 kilometres) prior to wear-out (down to 2/32). The tire will be replaced for 70% of the advartised selling price of the comparable tire at the time of adjustment; if the price of the new comparable tire is \$130, the cost to got would be \$91, pilos any additional charges such as mounting, balancing and any other applicable taxes and government-mendated charges.

The Tread Life Limited Warranty applies only if you are the original purchaser and the tires have been used only on the vehicle on which they were originally installed, according to Goodgear's or the vehicle menufacturer's recommendations.

However, the Tread Life Limited Warranty does not apply to:

- Tires used in commercial applications including, but not limited to, police, taxl service, national account, government and contract sales.
- Tires supplied as original equipment.
- Tires that are installed on any vehicle other than the vehicle on which they were eriginally installed.
- Tires that stree leaving the producing factory have had the tread pattern altered in any manner such as, but not limited to, siping, carving, shaving or having any material applied to the tread surface.

You must retain your original tire purchase invoice (see B, under Owner's Obligations) for tread life limited warranty consideration.

- OWNER'S OBLIGATIONS:

  A. Voir must rotate your tires in accordance with the prescribed rotation patterns as recommended by either the vehicle manufacturer or Goodylear.
- or isologieat.

  B. When making a claim under the Tread Life Limited Warranty, you must present your original the purchase invoice which shows the tire description, mileage and take the tire [6] were installed.

  C. You must present the tire to be adjusted to a Goodyear Retailer. Tires replaced as an adjustment become the property of The Goodyear Tire & Bubber Company or Goodyear Canada Inc.
- You must pay any other applicable taxes and government-mandated charges for any additional service you order at the time of adjustment relating to any unique applications requiring mounting, demounting or balancing.
- or bearining.

  No claim will be recognized unless submitted on a Goodyear claim form (supplied by a Goodyear Retailer) completely filled out and where you, the owner, or your authorized agent presented the tire for adjustment.

## WHAT IS NOT COVERED BY THIS WARRANTY?

- This is that of various of the following.

  \* Tires submitted for ride disturbance complaints that are worn begond the first two thirty-seconds of an inch [2/32\*] tread depth or tires submitted for ride disturbance due to dranaged wheels or any vahicle condition.
- for ride disturbance due to damaged wheels or any vehicle condition.
  Goodysar does not warrant or give credit in any adjustment transaction
  for any kind of material added to a tire (e.g., tire fillers, sealants, balancing
  substances) after the tire leaves a factory producing Goodysar dres, nor will
  it adjust any tire that has falled as a result of adding such material.

  Irregular wear or damage due to mechanical condition of the vehicle,
  improper inflation, overloading, high speed spin-up, missopplication, misuse,
  negligence, racing, use of the cheins, improper mounting or demounting,
  improper repair, wreck, collision or fire.
- Road hazards (includes, but is not limited to, punctures, cuts, snags, impact breaks, etc.).
- Any tire that, after leaving a factory producing Goodyear tires, has been intentionally altered to change its appearance (e.g., white injuy on a black tire or regrooved).

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- Tires with weather-cracking that were purchased more than four [4] years prior to presentation for adjustment or, if purchase date cannot be verified, manufactured more than four years prior to presentation for adjustment.
- Temporary spare tires used on vehicles used in racing and on passenger cars in special applications such as police pursuit service.
  Goodyear Unisteel Commercial Radial Light Truck Tires.
- · Tires removed from service due to improper repairs.
- \* Cosmetic weather checking,
- Low tire pressure-monitoring system refer to vehicle manufacturer's warranty.

### WHAT ARE YOUR LEGAL RIGHTS?

WHAI ARC TOWN LEARL RUGHTS:

No Representative or Dealer has authority to make any representation, promise or agreement on behalf of Goodgear, except as stated herein. Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this warranty a representation data at the failure cannot occur.

DISCLAMINATION OF COURT OF THE WARRANTY IS IN LIEU OF, AND GODDYEAR HEREBY DISCLAMINA, ANY AND ALL OTHER WARRANTES AND REPRESENTATIONS, EXPRESS OR IMPLIES, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTEDITY OR FITHESS FOR A PARTICULAR PURPOSE, AND NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND IS MADE BY GODDYEAR OR SHALL BE IMPLIED BY LAW.

LIMITATION OF DRAMAGES, IN NO EVENT AND UNDER NO CIRCUMSTANCE SHALL BODDYEAR BE LIABLE TO THE BUYER FOR ANY INDIRECT, SPECIAL INCIDENTIAL, CONSEQUENTIAL, LOST PROPITI, LOSS OF BUSINESS, LOSS OF GODDYML, OR REPUTATION, PURITIVE OR OTHER DAMAGE, COST (INCLUDING FOR REPLACEMENT TRANSPORTATION), EXPENSE OR LOSS OF ANY KIND. SOME STAYES AND PROVINCES DO NOT GOTHER DAMAGE, COST (INCLUDING FOR REPLACEMENT TRANSPORTATION), EXPENSE OR LOSS OF ANY KIND. SOME STAYES AND PROVINCES DO NOT ALDWITH EXCLUSION OR IMPITATION OF PROCIENTIAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION ANY NOT APPLY TO YOU.

This warranty gives you specific legal rights and you may also have other rights that vary from state to state or province to province.

### HOW DO YOU OBTAIN AN ADJUSTMENT?

- You must present the tire to be adjusted to an authorized Goodyear service facility. Tires replaced on an adjustment basis become the property of The Goodyear Tire & Rubber Company or Goodyear Canada Inc.
- You must pay for taxes and any additional services you order at the time of adjustment plus any additional service that may be unique to your application, e.g., Tire Pressure-Monitoring System.
- You must submit your claim on an approved claim form supplied by an authorized Goodyser service facility. The form must be filled out completely and signed, where you the owner or your authorized agent presented the tire for adjustment.

You must go to an authorized Goodyear outlet for replacement tires and all

### A SAFETY WARNINGS

- Property damage, serious injury or death may result from:
  TIRE FAILURE DUE TO UNDERINFLATION/DVERLOADING/MISAPPLICATION. Follow the vehicle owner's manual or tire placard in vehicle
- THE FAILURE DUE TO IMPACT DAMAGE/IMPROPER MAINTENANCE. Thes should be inspected regularly by a qualified technician for signs of damage, such as punctures or impacts.
- cannage, such as punctures or impacts.

  \*\*IRE FAILURE DUE TO IMPROPER REPAIRS, See Rubber Manufacturers Association (RMA) established repair procedures at www.rma.orig and/or go to www.goodysar.com for information on proper repair procedures, eXPLOSION OF TREEPIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially trained persons should mount tires.

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- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DEMOUNTING.

  THE SPINNING. On slippery surfaces such as snow, mud, ice, etc., to not spin tires in excess of 35 mph (55 kph), as indicated on the
- EXCESSIVE WHEEL SPINNING. This can also result in tire disintegration or exte failure.

EXCESSIVE WHELL STEMMENT AND THE CONTROL OF THE CO

### TIRE CARE AND MAINTENANCE GUIDE

The easiest way to help ensure satisfactory mileage and performance from your Goodyear tires is to give them a simple but frequent [at least monthly] inspection for proper inflation, even treadwear and the presence of any damper.

# DO MAINTAIN PROPER INFLATION PRESSURE IN YOUR TIRES Proper inflation pressure is necessary for optimium tire performance, sofety and fuel economy. Check inflation pressures at least once a month and before long tips. Use an accurate tire pressure gauge. Always check pressures when the thres are cold (when the vehicle has been driven less than one mile). If you must check inflation when the thres are hot, add 4 pai [22 Ke] to the recommended cold inflation pressure, it is difficult to tell just by looking at radial thres whether they are underinflated.\*

of the past og lowing at reductive whether they are uniformished. Furthermore, when operating a vehicle equipped with radial sites, it is difficult to notice when a tire has gone flat or nearly flat since the "feel" of the vehicle does not change significantly.

"Evidence of air loss or repeated underinflation always requires expert inspection to determine repeated underinflation always requires expert inspection to determine the source of flakage and tire removal to determine repairability. To avoid injury, MEVER attempt to reinflate a tire that has been run severally underinflated,

Progressive air loss may result from punctures, cuts, curpling, impacts or partial bead unseating. Some fitment causes for air loss are [1] incomplete bead seating, [2] bead tearing caused by a machine tool due to insufficient lubrication or improper adjustment, leaking valve core or rubber valve components should be replaced when problems are detected and whenever tires are replaced.

Always maintain inflation pressure at the level recommended by the vehicle manufacturer as shown on the vehicle placard, vehicle certification label or in the vehicle gwner's manual.

Underfination is the leading cause of the failure and may result in severe cracking, component separation or "blowout." It reduces the lead capacity, allows excessive sidewall flexing and increases offling resistance, resulting in heat and mechanical damage, Maintaining proper inflation pressure is the single most important thing you can do to promote the durability and maximize tread life. Overinflation increases stiffness, which may dateriorate ride and generate unwanted vibration. Overinflation also increases the chances of impact damage.

DON'T OVERLOAD YOUR VEHICLE
Check your vehicle owner's manual to determine the load limits. Overloading your vehicle places stress on your tires and other critical vehicle components. Overloading a vehicle can cause poor handling or

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increased fuel consumption and may cause tire failure. Overloading your tires can result in severe cracking, component separation or "blowout." when fit got which with now then that have the solad capacity than shown on the vehicle tire placard and remember that optimum rim width is important for proper tire load distribution and function. The maximum load capacity stamped on the sidewalls of P-Metric & European Metric tires is reduced by 10% when used on a light truck, utility vehicle or trailer. Never RF Metric of Curopean Metric tires to light trucks that specify Li-type replacement tires.

DON'T SPIN YOUR TIRES EXCESSIVELY
Avoid excessive tire spinning when your vehicle is stock in snow, ice, mud or sand. The centrifugal forces generated by a free-spinning tire/wheel assembly may cause sudden tire explosion, resulting in vehicle damage and/or serious personal injury to you or a bystander. vehicle damage and/or serous personal injury to you or agustinuer. Never socied 35 mpVSS kpt, as inicitated on your speedonetur. Use a gentle backward and forward rocking motion to free your vehicle for continued driving. Never stand near or behind a title splanning at high speeds, for example, while attempting to push a vehicle that is stuck or when an on-the-car spin balance machine is in use.

### DO CHECK YOUR TIRES FOR WEAR

DU UNITED TURK HELD FUR WEAK
Always remove tree from service whan they reach two thirty-seconds
of an inch [2/32"] remaining tread depit. All new free have treadwent
indicators which appear as smooth banks in the tread grooves when
they wear to the two thirty-seconds of an inch [2/32"] level. Many wet
weather accidents result from skidding on bald or nearly said tires.
Excessively warn tires are also more susceptible to penetrations.

### DO CHECK YOUR TIRES FOR DAMAGE

DO CHECK YOUR THRES FOR DAMAGE
Frequent (at least morthly) inspection of your tires for signs of damage
and their general condition is important for safety. If you have any
questions, have your tire Dealer inspect them. Impacts, penetrations,
cracks, knots, bulges or air loss always require tire removal and expert
inspection. Never perform a temporary repair or use an inner tube as a
substitute for a proper repair. Only qualified persons should repair tires.

NOTE: Soodyear does not warrant any inspection or repair process. The repair is entirely the responsibility of the repairer and should be made in accordance with established Rubber Manufacturers Association [RMA] procedures.

Tire Pressure-Menitoring System Alert Refer to your vehicle Owner's Manual for more Information on what to do If the tire pressure warning system activates.

if the tire pressure warning system activates.

THE CONVENIENCE (TEMPORARY) SPARE
The Convenience [Temporary] Spare is designed, built and tested to the high engineering standards set by North America's leading carmanulaturers and to Goodyser's own high standards of quality control. It is designed to take up a minimum of storage space and, at the same time, fulfill the function of a spare tire when needed. The spare is kept in its storage space, fulfill inflated at 60 psl. To be sure it is always ready for use, the air pressure should be checked on a regular basis.

The Convenience [Temporary] Spare can be used in combination with the original tires on your vehicle. You can expect a tire tread life of up to 3,000 miles (4,800 kilometres), depending on read conditions and your driving habits. To conserve tire tread life, return the spare to the storage area as soon as it is convenient to have the standard tire repaired or replaced.

The Convenience [Temporary] Spare weighs less than a standard tire.

The Convenience (Temporary) Spare weighs less than a standard tire so it's easier to handle, it also helps reduce the total car weight, which contributes to fuel economy.

The wheels used with the Convenience [Temporary] Spare are specifically designed for use with high pressure spares and should never be used with any other type tire.

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### DON'T ATTEMPT TO MOUNT YOUR OWN TIRES

UUN 1 AI TEMP! TO MOUNT YOUR OWN TIRES
Serious injury or death may result from explositor of tire/rim assembly
due to improper mounting procedures. Follow thre manufacturer's
instructions and match tire diameter to rim diameter. Mount light truck
radials not rims approved for radial servine. Do not apply bead sealer. This
can inhibit bead seating, Lubricate beads and tire rim (including tube or
flag) contact surfaces. Lock seasembly on mounting machine or place in
safety coge, STAND BACK and never exceed 40 psi to seat beads. Never
use a votatile substance or a rubber "donut" (also known as a bead
expander or "D-Ring") to aid bead seating. Only expecially trained persons
should mount tires.

## DON'T MIX TIRES OF DIFFERENT SIZES AND TYPES

For optimum handling and control, Goodyear recommends fitment of four [4] tires of the same type and size unless otherwise specified by the vehicle manufacturer.

### $\Delta$ warning

AN MARNING
Before jour replace your tires, always consult the vehicle owner's manual and follow the vehicle manufacturer's replacement tire recommendations, vehicle handling may be significantly affected by a change in the size or type. When selecting tires that are different from the Dighad Equipment size, see a professional installer in order to make certain that proper clearance, joud-carrying capacity, and inflation pressure are selected. Never exceed the maximum load capacity and inflation pressure listed on the sidewall of the trix. Always drive safety and obey all traffic laws. Avoid sudden, sharp turns or aggressive lane changes. Failure to follow this verning may result in loss of control of the vehicle, leading to an accident and serious injury or dearth.

When replacing tires, you must maintain the outside diameter and load-carrying capacity of the Driginal Equipment tire. Inflation pressure may need to be adjusted to avoid overloading the tire. Consult the Tire & Rim Association Load and Inflation Tables, EIRTO or JATMA standards for

## NEVER FIT TIRES TO A VEHICLE THAT HAVE LESS LOAD-CARRYING CAPACITY THAN REQUIRED BY THE ORIGINAL EQUIPMENT MANUFACTURER

Examples: Many vehicles, such as large passenger vans, require Load Range E tires as designated by the vehicle manufacturer, Fitment of a tire, such as a Load Range D, with less carrying capacity is not allowed. tre, ston as a Load Mange L, with less carrying capacity is not allowed. In other cases, tiles of the same size may carry different load Indexes in the service description. You must make certain the replacement tires fitted to the vehicle have a load-carrying capacity equal to or greater than what the Original Equipment manufacturer specifies. MIDTE: Goodyser manufactured and/or marketed European-Merric passenger thres are interchargeable as long as they have the same section width, same aspect ratio and seme rim diameter.

Caution: Never substitute a "Standard Load" (SL) tire for an Extra Load (XL) tire. If the vehicle was originally equipped with "Extra Load" (XL) tires, replace those tires with similar sized XL tires.

### FOLLOW THESE ADDITIONAL GUIDELINES

FOLLOW THESE ADDITIONAL GUIDELINES
When installing only two tires, if the tires with the deepest trend depth on the rear axie. If radials and non-radials must be fitted to the same vehicle, fit radials on raar axie. Never mix radials and non-radials on the same axie. When fitting without rives or all-season tires to performance vehicles, always fit in sets of four. It is not recommended to fit tires with different speed ratings are installed on a vehicle, they should be installed with like pairs on the same axie. The speed capability of the vehicle will become limited to that of the lowest speed rated stress. Use of lift kits with some vehicle/tire combinations can count installed with. cause instability. When changing tire sizes, always consult Dealer for optimum rim width and carefully check vehicle/tire clearances.

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### RETREADED TIRES

Retreaced passenger and light truck tires are not warranted by Goodyear for any reason. Speed ratings and U.S. Department of Transportation test compliance certifications are voided for retreaded tires.

## DO MAINTAIN VEHICLE SUSPENSION, WHEEL ALIGNMENT AND

DO MAINTAIN VEHICLE SUSPENSION, WHEEL ALIGNMENT AND BALANCE AND ROTATE YOUR TIRES
Lack of rotation, worn suspension parts, underinflation/overinflation, wheel inhalance and misalignment can couse vibration in regular rise wear. Rotate gour tires according to gour vehicle manufacturer's recommendations or at maximum intervals of 5,000 miles/10,000 km. PGR ADDITIONAL HIGHER MANUFACTURE SHAPTIVE PLAY YOUR PARTS BROCHURE PUBLISHED BY THE RUBBER MANUFACTURERS ASSOCIATION (RMA). A COPY OF THIS BROCHURE CAS BE COUNTIONED FROM THE MAN WEBSTEhttp://www.rma.org/publications/consumery/fic\_information

HOW TO READ A TIRE D.O.T. SERIAL NUMBER
D.O.T. stands for Department of Transportation and the number is on the
lower sidewall of each tire to show that the tire meets or exceeds the
Department of Transportation safety standards.

Understanding Tire D.O.T. Numbers

## Mfgr. Plant Code Tire Build Date (9th week of 2011)

Fly Code

Tire SERVICE LIFE

Tires are dealigned and built to provide many thousands of miles of excellent service. For maximum benefit, tries must be maintained properly to avoid tire damage that may result in removal from service before the tread is worm down to minimum depth. It is not practical to accurately predict the service life of any specific tire in chronological time since service conditions yary widely. The serviceability of a tire over time is a function of the storage and service conditions [indiato pressure, load, speed, noad hazard injury, etc.] to which a tire is subjected. Consumers should not rely solely on the appearance of the tire but should be aware of any change in dynamic performance such as increased air loss, noise or vibration, which could be a sign to remove the tire. Therefore, it is essential to have tree, including sparres, inspected regularly (at least monthly) for proper inflation pressure, damage and treadwest.

Check your vehicle's womer's manual (or your vehicle) to determine if

р. свым о, ormage and usamwest. Check gour vehicle's owner's manual (or your vehicle) to determine if: it is equipped with run-flat (extended mobility) tires. If your vehicle is equipped with run-flat tires, the following applies:

### RUN-FLAT TECHNOLOGY EXTENDED MOBILITY TECHNOLOGY (EMT™), RUNONFLAT® (ROF)

### IMPORTANT SAFETY INFORMATION

### OPERATIONAL MONITORING

UT CRAHIUMAL MUNITURING
In order for Goodgeer RUN-Rist (Extended Mobility Technology (EMT),
RUNGINGER (ROF) times to obtain the performance criteria stated within
this Limited Warranty, Goodgeer times must use specific parts, such as a
low time pressure-monitoring system authorized by the Original Equipment
vehicle manufacturer.

Vehicles that are equipped Original Equipment with Goodyear Run-Flat thes must be fitted with wheels, thes and drie pressure-monitoring systems as specified by your whole manufacture. For proper wheel, the and TPMS fitment, please refer to your vehicle's Owner's Manual.

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RUN-FLAT TIRE FEATURE
The Goodlyser Run-Flat the is a high-performance tire with a remarkable feature: It can operate for limited distances (criven 50 miles (80 km) maximum at speeds up to 50 mpl (80 km) with very law or even no inflation pressure. This is an important benefit, especially if inflation loss occurs at a location where immediately stopping your vehicle could be hazardous.

Decause these tires ride well even without air pressure, your vehicle must be equipped with a system to alert you when a the has low or no air pressure.

TIRE PRESSURE-MONITORING SYSTEM ALERT
Refer to your vehicle Owner's Manual for more information on what to do if
the tire pressure warning system activates.

if the tire pressure-monitoring system signals an alert, follow these safety preparations to prevent a loss of vehicle control that could result in serious personal injury or death:

Slow your speed, Do not exceed 50 mph (80 kph).

- Avoid hard cornering, hard braking and severe handling maneuvers.
   Avoid petholes and other road hazards.

flemember that when your tires have lost air pressure, your vehicle's handling capability is reduced, particularly during severe maneuvers.

### TO PROLONG TIRE LIFE DURING A SYSTEM ALERT

TO FOULUME TIRE LUTE BURKING A STOLEM ALEM!

The Goodger Run-Flat tires can be driven up to 55 miles [50 km] at sustained speeds of up to 50 mph [60 kph] at low or zero alt pressure. However, the tire may have to be replaced if driven to these limits. To help prolong the life of a tire operating under low-inflation conditions, drive at a speed as far below 50 mph [60 kph] as possible. Also, drive the shortsat distance possible before obtaining the service. Itsing these precautions will increase the chance that your tire will be repairable.

SERVICE AFTER A SYSTEM ALERT
To obtain service after operating under low-inflation conditions, contact
your Goodgar. Sun-Fist service facility. Trained service personnel will
inspect your tires to determine if they are in need of repair or replacement.
To locate the nearest authorized Goodgar Run-Fist service facility, call
\$800-600DYEAR [1-900-466-3932],

### **△** WARNING

ALL WARNING
Because of the unique characteristics of flun-flat tires, the wheels on which they are mounted and your vehicle's tire pressure-monitoring system, all tire service work other than routhe inflation maintenance and external inspections must be performed by service personnel at a Goodyear Run-flat service facility.

Be not attempt to mount or demount Run-flat tires yourself; serious injury or death could result. Only specially trained persons should mount, demount and repair Run-Flat tires, and more than 40 psi [270 RPa] mag be required to seat beads. A safety lage and olip-no extension all hose reust be used if more than 40 psi [270RPa] is needed to seat beads.

### TIRE REPAIR

TIRE REPAIR.

Like any other Goodyear speed-rated, high-performance tire, the Goodyear Run-Flat tire may be repaired to correct a puncture in the tread, but PROPER MATERIALS AND PROCEDIRES MUST SE USED. Contact a Goodyear or Run-Flat service acility for information on proper repairs. For the location of the nearest facility, call 1:800-GOODYEAR [1-800-466-3932].

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AWARNING
Goodyear Run-Flat tites are designed for use only on certain original
equipment wheels supplied with a property operating low tire pressuremonitoring system. If applied a to a whiche without a property operating low
tire pressure-monitoring system, the tires may fail when operated in an
underinflated condition, resulting in loss of vehicle control and possible
serious injury or death, Application of these tires to a vehicle not equipped
with specified operational low the pressure-monitoring system constitutes
improper and unserfe use of this product.

### FOR SERVICE ASSISTANCE OR INFORMATION, FIRST CONTACT THE NEAREST GOODYEAR RETAILER.

- 1) For assistance in locating the nearest Goodyear Retailer, call 1-800-GOODYEAR or look in the Yellow Pages under Tire Dealers New.
- 2) Go to www.goodyear.com for the U.S. or www.goodyear.ca for Canada

If additional assistance is required: Call the Customer Assistance Center at 1-800-321-2136 for U.S. or 1-800-387-3288 for Canada

email: goodyear\_cr@goodyear.com or write:

Customer Assistance Center Dept 728 200 Innovetion Way Akron, OH 44316-0001

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SIX MONTH - 6,00 Rota	TION RECORD	
ODOMETER REACING AT 1st ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
ODDMETER REACHNS AT 2nd ROTATION	ROTATED BY [DEALER/STORE NAME]	DATE
DOOMETER READING AT 3rd ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
DODMETER READING AT 44F ROTATION	ROTATED BY (DÉALER/STORE NAME)	DATE
OCCUPIETER READING AT 5th ROTATION	ROTATED BY (OSALER/STORE NAME)	DATE
COOMETER READING AT 5th ROTATION	ROTATED BY (DEALER/STORE NAME)	DATÉ
DODMETER PEADING AT 7th ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
DODMETER READING AT 816 ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
ODOMETER READING AT 91% ROTATION	POTATED BY [DEALER/STORE NAME]	DATE
COOMETER READING AT 10th ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
ODOMETER READING AT 11% HOTARON	ROTATED BY (DEALER/STORE NAME)	OATE
ODOMETER READING AT 12th ROTATION	ROTATED BY (DEALER/STORE NAME)	OATE
COOMETER REACING AT 13th ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
ODOMETER READING AT 14th ROTATION	ROTATEO BY (DEALER/STORIE NAME)	DATE
ODOMETER READING AT 15th ROTATION	ROTATED BY (DEALER/STORIE NAME)	DATE
ODDIMETER READING AT 15th ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
ODDMETER READING AT 17th ROTATION	ROTATED BY (DEALER/STORE NAME)	DATE
ODDMETER READING AT 18th ROTATION	ROTATED BY [GEALER/STORE NAME]	DATE



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\*All claim torms susuament the were prochased on or after May 1, 2012.

\*What 1s COVERED AND FOR HOW LONG!

1. FREE TIRE REPLACEMENT - Goodyear touck ties covered by this warranty that become unsewhoodle due to a covered written for make the prochase of the companied here do controlled the warranty of the touch the transplaced with a companied here do controlled the warranty of the companied here was the adjustment focusion. By the peterstrage of subside digital tend that has been worned for subsidering the digital tend that has been worned for subsidering the digital tend that has been worned to subside digital tend that has been worned to subside digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been discussed to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the digital tend that has been worned to subside the tend that has been worned to subside the tend that has been wor

instructions were used to determine eligibility 2. PROARTED TIBE REPLACEMENT - Times worn beyond the first 2742 (first) insolvent that become unscriticable used to the consent warranty to the company of the consent to the consent to you are proportion for mounting, balancing and any defitional services you order at the time of adjustment, as well as any taxes and government-mandated charges.

mandated charges.

3. TIRES WITH DUBASEAL TECHNOLOSY\*—
SEALANT CREDIT DUBANG ORIGINAL TREAD\*—
Failure of the Duscled Technology to seal a
maximum 1/4" (in-dr) curricute in the reputacle area
of the original tread will qualify for one-time credit
during the life of the original tread within flow (in)
years from the date of the esting 1007 zerol number
of proof of prochase, if available, Sealon Credit to
sead on Local currendes in the country where the
adjustment only place, \$50,000 for both the U.S.
ord Canada.

WHO IS ELIGIBLE FOR WARRANTY COVERAGE?
You are eligible for the benefits of this limited warriority flyour meet all the following offens:
You are eligible for the benefits of this limited warriority flyour meet all the following offens:
You are the owner of arthorities and send light true warrior of new Goodynes' the owner of new Goodynes' the owner of new Goodynes' the owner of the owner owner

mandated charges.

EXAMPLE:

Hypor disabled tise had an original 16/32" (inch) of usable read enable made reward legal hand is worn to 8/32" (inch) of usable tread enables, you have used 5/99 and therefore must pay 5/96 of the advertised selling proce of a companiable user, plus a manural acual to the tidi current Federal Existe Text (1/5, origh) applicable to the companiable user, plus a manural acual to the tidi current Federal Existe Text (1/5, origh) applicable to the companiable user typic current first of the time of adjustment. If the price of the companiable use is \$400.00 in the complex useful to the time of adjustment. If the price of the time of adjustment, if the price of the time of time of the time of the time of time of the time of time of time

Amount Of Value Of Prorated Freed Used X Comparable Price Of Original Treed Fire New Tire

(Plus FET (U.S., only), other applicable taxes, government-mandated charges and mounting and balancing)

WHAT IS A COMPARABLE TIRE!
A "comparable" new Spoot/yeer tire may be either
the same line of it on, if nie event that the
same lane of it on, if nie event that the
same te is not available a tire of the same basic
construction and oughly with a different sidewall or
tread configuration, if a higher priced the is accepted
as replacement, the difference in price will be at an
additional charge to you.

Any replacement tire provided pursuant to this warranty will be covered by the Goodyear warranty in effect at the time of replacement.

- visitarity will be covered by the Goodyear visitanity in effect at the time of epidement.
  WHATS NOT COVERED UNDER THIS LIMITED WARRANTY!
  Wear conditions or tire damage oue to Road-based disnotling punctures, cuts, snaps, impact breaks, etc.), Wreek, collision, or file. Fast veer, integular wear, heel and toe veet or other wear conditions.
  Here are not should be a shape of the conditions of the collection of the large warrant of the conditions. Here are conditions, making proper mounting or demounting, Mechanical condition of the veillage. Chipichruis conditions on these intended for highway service. Bed celaration of the veillage. Chipichruis conditions on these intended for highway service. Bed celarationare after the first 2/52 flech reservice. Here were a service of the conditions of the conditions of the producting Goodynear dates to change its appearance (as the national warrant of the conditions of the conditio



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Note: Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This limited warranty is applicable only in the U.S., and Canada.

WHAT IS THE PREMIUM RADIAL MEDIUM TRUCK TIRE CASING PROVISION?

Goodyear Premiun	n Casings
G305° AT LHOP Fuel Max*	G562* RSA** Fuel Mex*
G316*LHT**Fuel Max*	G399* LHS* Fuel Max*
G316* LHT™ DuraSeal + Fuel Max™	G572 LHD** Fuel Max*

Goodyear premium casings in sizes 11R225, 11R245, 285/78R245 or 295/78R225 will be warranted for covered conditions through the first retroad for a period of sixeen (7) years from the date of the casing DOT serial number or proof of purchase, if available.

these permitted by a Goodyear Authorized Retreader, these permitter casings will be warranted for covered conditions for an unlimited number of retreads for a period of severe (7) years from the clate of the casing DOT senial number or proof of purchase, if available.

Casing credit is based on local currencies in the country where the adjustment takes place. Casing silowances are \$130,00 for ties with original tread and \$100,00 after retreading in both the U.S. and Canada.

WHAT IS THE RADIAL MEDIUM
TRUCK THE CASING PROVISION?
All other Goodyses Unbreel radial light truck or
radial medium truck ties will be warranted for
covered conditions through the first retiread for a
period of four (by years from the date of the casing
DOT serial number or proof of purchase, if a validable,
if remodel if it. (Societies & Medium) of portugations

if reneaded by a Goodyear Authorized Refresder, accept G392 SSDP DuraScale Fuel Max\* and G394 Cale Fuel Max\* and G394 Ca

number or proof of purchase, it available. If tereseds, if Jay25 SD DuraSeal + Fuel Max and G394 ST DuraSeal + Fuel Max will be warranted for covered conditions for one retext for a period of four (4) years from the date of the casing DOT spital rumber or proof of purchase, alwastate.

Casing values are based on the predetermined casing value at the time of adjustment, See your servicing Dealer for these values.

Tires with a DOT number ending with 0909 or greater were manufactured after 03/01/2009 (0909-refers to the 1st week of Maich 2009). These tires are covered under the provisions of this warranty

WHEN DOES THE WARRANTY END?

Frentism Ragiel Wedium Truck thes have delivered the full original treat life and the new the coverage of this swarranty could when the treatwest indicators become widely or saven; 10 years from the date of original time mandeture or new the purchase date of insufficient will be used to determine eligibility. Casings may continue to be warranted beyord the new time coverage first will be used to first the PREMUM RADIAL MEDIUM TROCK THE CASINS POWINGOVER SECTION FOR WARRANT SITE PREMUM RADIAL MEDIUM TROCK THE CASINS POWINGOVER SECTION FOR WARRANT SITE OF THE PROPERTY OF THE WARRANT SITE OF THE WARRANT SITE

demis on casings.

All other Goodpear Unistace<sup>16</sup> redial light truck or sold in medium souch trees have delivered the full original stead light and the new tile coverage of this warranty ends when the treadvoer indicators become visible or four (e) years from the date of original ideal light or four (e) years from the date of original idea manufacture or new the purchase date (whichever occurs steff, Without proof of puschase, take of manufacture will be used to determine eligibility. Casing may confirm us to be warranted beyond the new tire coverage. Please refer to the "WHAT IS THE ADALA\_MEDIUM TRUCK TIRE. CASING PROVISION?" section for warranty details on casings.

- on cisrigo.

  HOW DO YOU OSTAIN AM ADJUSTMENT?

  A from insus present the life to be adjusted to an authorized Goodyees Commended fire Retailer. Please consult your telephane directory or visit wavey goodyeartuckniers com for locations. Titles replaced on an adjustment basis become the property of the Goodyear ITHE Allabote Company or Goodyees Canada Inc.

  No run matu pey for tases or any additional services

  C. No claim will be recognized unless submitted or a Goodyear drain from (explicitle by a Goodyear Commencial Title Retails) that is completely filled out and signed by you, the connect of the title presented for adjustment, or your authorized agent.

BORN.
WHAT ARE YOUR LEGAL RIGHTS?
DISCLAMER THE WARRANTY SIN LIBL OF, AND
COODYSAN HERBY ORSCLAMS, ANY AND ALL
OTHER WARRANTIES AND REPRESENTATIONS,
EXPRESS OR JUNE DE, NICLIONIS ON HERCHANTRABILITY
OF MERCHANTRABILITY
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OF THESE SEG A PARTICULAR PURPOSE AND NO
OTHER WARRANTY OR REPRESENTATION OF ANY
KIND IS MADE BY GOODYEAR, OR SHALL BE IMPLIED
BY LAW.

BY LAW.

LIMITATION OF DAMAGES IN NO EVENT AND UNDER NO GROUNSTANCES SHALL GOODYFAR BE LIABLE TO THE BURNE FOR CONSEQUENTIAL LOST PROFIT, LOSS OF BUSINESS, LOSS OF GOODWILL OR REPULATION, PLANTE OR OTHER DOMAGE, LOST (INCLUDING FOR REPLACEMENT TRANSPORTATION), STRENGE OR TO SO F ANY FINDS COME STATES DO NOT ALLOW THE EXCLUSION OF LIMITATION OF MODERNIA FOR CONSEQUENTIAL DAMAGES, SO THE READ LAW THAT OF THE PROFILE OF THE P

Note: No Representative or Dealer has authority to make any representation, promise or agreement on behalf of Goodyear except as stated herein.

Any tire, no matter how well constituted, may fiall in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer, Under no circumstances it his warrany, a representation that a tire failure cannot occur.

- Serious Injury, death or property damage may result from:

   THE FALURE DUE TO UNDERINFLATION/
   OVERLOADING-MISAPPLICATION, Follow the vehicle owners' manual or time placard in the vehicle.

   THE FALURE DUE TO IMPACT DAMAGE/IMPROPER THE FALURE DUE TO IMPACT DAMAGE/IMPROPER.

- TRE FALURE DUE TO IMPACT DAMAGE/MPROPER MAINTENANCE Titles should be impected requisity by a qualified technician for signs of damage, such as puratures or impacts.
   TIBE FALURE DUE TO IMPROPER REPARTS. See Rubber Manufectures Association (RMA) established repair procedures at vowerman or analor or to townsprodeplacemon for information on proper repeir procedures.
   FORDISHON OF INERIAM ASSEMBLY DUE TO IMPROPER MOUNTING, DIEVA SPECIALLY DUE TO IMPROPER MOUNTING, DIEVA SPECIALLY DUE TO IMPECTE MOUNTING, DUE TO IMPECT MOUNTING, DUE TO IMPECTE MOUNTING,
- to inhate.

  FAILURE TO MOUNT RADIAL TIRES ON APPROVED.
- FINALISM TO TREATE SINGLE OR DUAL
  FRAUNCE TO DEPLATE SINGLE OR DUAL
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  FINAL SINGLE OF SINGLE OR
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  FINAL SINGLE OR SINGLE OR
  FINAL SINGL
- FOR SERVICE ASSISTANCE OR INFORMATION: 1. First contact the nearest Authorized Goodyear Commercial Tire Retailer,
- 2. If additional assistance is required:
- In the U.S., write to Goodyear Customer Assistance Center Department 728 200 Insovation Way Akron, OH 44316
- In Canada, write to —
   Goodyear Customer Assistance Center
   450 Ripling Avertue
   Toronto, Ont. N82 5£1



www.goodyeartrucktires.com

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## DUNLOP MEDIUM TRUCK TIRE MANUFACTURER'S LIMITED WARRANTY

United States and Canada

## LIMITED WARRANTY

WHAT IS A COMPARABLE TIRE?

A "comparable" new Dunlop medium radial title may be either the same line of ite or, in the event that the same title is not stallable, a title of the same base of construction and quality with a different sidewall or tread configuration. If a higher priced tire is excepted as replacement, the difference in piles will be at an additional charge to you.

Any replacement tire provided pursuant to this warranty will be covered by the Dunlop warranty in effect at the time of replacement.

WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY?
Weer conditions or the damage due to: road hazards (Including punctures, cuts, sheps, impact breeks, etc.), wreck, collision, fire, feat wear, irregular wear, intergular wear, interpretable of the control of the

wear, irregular wear, heel and toe wear, or other wear conditions.

Damage due to improper infation, eventeding, high-speed spinup, misapplication, misuse, negligence, racing, chain damage, or improper mounting or demounting.

Damage due to mechanical condition of the vahilide.

Chipichunik conditions on thes intended for highway service.

Ride disturbance effer the first 2029 (find) treadwar or due to damaged wheels or any vehicle condition.

Any this intentionality altered fare feaving a factory producing Dunlog first to chartips its appearance (example: white inlay on a block the).

tires to barging in application, which were purchased more than four (4) years prior to presentation for adjustment. If you have no proof of purchase date, these manufactured four (4) or more years prior to presentation are not covered.

### WHO IS ELIGIBLE FOR WARRANTY COVERAGE? You are eligible for the benefits of this limited warrenty if you meet all of the following criteria:

- of the following official:

  "You are the owner or authorized agent of the owner of new Dunlops"
  madum radial truck fice.

  "You rise have Department of Transportation (DOT) prescribed the
  identification numbers and are not branded "NA" (Not Adjustable).

  "Your Dunlop medium addlet ruck tries have been used only on the
  vehicle on which they were originally installed according to the vehicle
  menufactures" or Dunlop's economisedations.

  "Your tires were purchased on or after May 1, 2011.

### WHAT IS COVERED AND FOR HOW LONG?

FIRST IS LOVERED AND FOR HOW LONG?

I. FREETINE REPLACEMENT — Output preditur relials truck tires covered by this warranty that become unserviceable due to a covered warranty condition during the first 228? (Incli) treadward or 12 months from due of purchase, whichever comes first, will be replaced with a comparable new Dunlog for without charge. You pay only for the mounting and balanches. (Without proof of purchase, date of manufacture will be used to determine eligibility.)

to determine in Window Evro. The determine the determine the determine to determine determine the determined the dete

## HOW WILL THE PRORATED CHARGES BE CALCULATED?

The replacement price will be ableuted by multiplying the current. Dunlop detertion selling price at the adjustment location by the percentage of usable original treat that has been worn off at the time of adjustment. You pay for memoring, Salanding, or amount equal to the full current Federal Excise Tex (FET - U.S. only), any other explicable taxes for the comparable anew Dunlep replacement the and any government-manifacted charges.

### EXAMPLE:

EXAMPLE:

If your disabled the had an original 16/32" (Inch) of usable tread depth and is worn to 8/32" (Inch) of usable tread, you have used 50% and therefore must pay 50% of the advertised selling price of a comparable tire, plus an amount equal to the full current Federal Excise Tax (U.S. only) applicable to the comparable neav replacement tine at the time of adjustment. If the price of the comparable, only applicable, the comparable, only applicable, the comparable, only the full control of th

Amount of Tread Used X Value Of Comparable Tire Prorated Price Of New Retread Tire

presentation are not converted.

Material added to a tire after leaving a factory producing Dunlop these (example: tire fillers, sealants of belancing substances). If the added material is the cause of the tire being removed from service, the tire will not be edjusted. Tires removed from service due to improper repairs. \* Interest indivest union asserted use to improport repetation.

\* Loss of time, inconvenience, lose of use of vehicle, incidental or consequential damage.

NOTE: Some States Or Provinces Do Not Allow The Exclusion Or Limitation Of Incidental Or Consequential Damages, SoThe Above Limitation Of Exclusions May Not Apply To Vehicles and Consequential Damages.

Canadanana or exclusions May Not Apply To You.

This Limited Warranty is Applicable Only in The United States
And Canada.

## WHAT IS THE PREMIUM RADIAL MEDIUM TRUCK TIRE CASING PROVISION?

P464

the first retreed for a period of six (6) years from the date of the casing DOT serial number or proof of purchase if available. Plus FET (U.S. only), other applicable taxes, government-mandated charges, and mounting and balancing.)



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### Exhibit C: Modifications to RFP-15-041

This document is an exhibit to the Contract, and is deemed to be attached to and incorporated within the Contract by reference. Any inconsistency, conflict, or ambiguity between this exhibit and the Contract shall be resolved by giving precedence and effect to the Contract.

This exhibit serves to document and reflect modifications to the Contractor's response to RFP-15-041, specifically for modifications to the Contractor's response that are no longer relevant and/or accurate. In consideration to the modifications contained within this exhibit, all of the Contractor's representations and certifications are made to the best of the Contractor's reasonable knowledge and belief. All modifications to the Contractor's response are listed below in their entirety.

### Summary of Changes:

Below is a list of changes to the RFP documents along with a description of the changes:

- Contractor's Response to RFP-15-041, Transmittal Letter, Page #2
  - Change Contractor's response regarding Buy Indiana Registration is hereby removed in its entirety.
  - Change Contractor's response regarding Best and Final Offer is hereby changed to the following:

Goodyear has verified that we are current with our registrations with the State Procurement, Secretary of State, and any taxes, permit fees, and other required payments to the State. We are unaware of any current and/or outstanding criminal, civil, or enforcement actions initiated by the State at the time of this bid.

 Change – Contractor's response regarding Subcontractor's is hereby changed to the following:

Goodyear will not use any Subcontractors in Goodyear's performance under this Agreement. Goodyear will use either its own retail delivery points or independent dealers, which the State agrees are not Subcontractors under this Agreement. To the extent Goodyear utilizes any Subcontractors under this Agreement, Goodyear agrees that the relevant aspects of this agreement, apply to those Subcontractors.

 Change – Contractor's response regarding Contract implementation is hereby removed in its entirety.

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## DocuSign<sup>\*</sup>

**Certificate Of Completion** 

Envelope Id: 205336A1109F40029959E6858DA8E7E0

Status: Sent

Subject: Signature request on Contract Professional Services Contract (Indiana Department of Administration)

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Document Pages: 37

Signatures: 1

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The Goodyear Tire & Rubber Company PO BOX 666

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Akron, OH 44309 gcs\_support@goodyear.com IP Address: 199.188.157.82

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Michael V. Dwyer

michael\_dwyer@goodyear.com Chief Customer Officer

The Goodyear Tire & Rubber Co

Security Level: Email, Account Authentication (None)

Michael V. Dwyer Signature Adoption: Pre-selected Style

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Intermediary Delivery Events	Status	Timestamp
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Certified Delivery Events	Status	Timestamp
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Carbon Copy Events	Status	Timestamp
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Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Payment Events	Status	Timestamps

**Electronic Record and Signature Disclosure** 

Electronic Record and Signature Disclosure created on: 3/27/2014 4:27:03 PM Parties agreed to: Michael V. Dwyer

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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: gcs\_support@goodyear.com

### To advise The Goodyear Tire & Rubber Company of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at gcs\_support@goodyear.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address.. In addition, you must notify DocuSign, Inc to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in DocuSign.

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i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may; ii. send us an e-mail to gcs\_support@goodyear.com and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0,
	NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	•Allow per session cookies
	•Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

<sup>\*\*</sup> These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

### Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

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