DocuSign Envelope ID: BE653D12-31DB-43A1-96AE-1FA69BDA1316

AMENDMENT #4

CONTRACT #00000000000000000000031799

This is an Amendment to the Contract (the "Contract") previously identified as EDS #A53-19-17230 entered into by and between the Indiana Department of Revenue (the "State") and FAST LP (the "Contractor") approved by the last State signatory on August 7, 2018.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

1. There is no change in this contract period. It shall terminate on July 31, 2032.

2. The consideration for this amendment is $2,000,000.00. Total remuneration under the Contract is not to exceed $90,080,000.00.

3. The Contract is amended by adding the following:

   a. Attachment A: Change Orders/Future Capital Improvements;
   b. Attachment B: Change Order #3;
   c. Attachment C: Change Order #4.
   .

4. The Contract is further amended by adding the following:

A. Minority and Women's Business Enterprises Compliance.

No certified MBE or WBE subcontractors will be participating in this Contract during this Amendment period.

B. Indiana Veteran Owned Small Business Enterprises Compliance.

No certified IVOSB subcontractors will be participating in this Contract during this Amendment period.

All matters set forth in the original Contract and not affected by this Amendment shall remain in full force and effect.

DocuSign Envelope ID: BE653D12-31DB-43A1-96AE-1FA69BDA1316

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that the undersigned is the Contractor, or that the undersigned is the properly authorized representative, agent, member or officer of the Contractor. Further, to the undersigned's knowledge, neither the undersigned nor any other member, employee, representative, agent or officer of the Contractor, directly or indirectly, has entered into or been offered any sum of money or other consideration for the execution of this Amendment other than that which appears upon the face hereof**. Furthermore, if the undersigned has knowledge that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Contract, the Contractor attests to compliance with the disclosure requirements in IC § 4-2-6-10.5**

Agreement to Use Electronic Signatures
I agree, and it is my intent, to sign this Contract by accessing State of Indiana Supplier Portal using the secure password assigned to me and by electronically submitting this Contract to the State of Indiana. I understand that my signing and submitting this Contract in this fashion is the legal equivalent of having placed my handwritten signature on the submitted Contract and this affirmation. I understand and agree that by electronically signing and submitting this Contract in this fashion I am affirming to the truth of the information contained therein. I understand that this Contract will not become binding on the State until it has been approved by the Department of Administration, the State Budget Agency, and the Office of the Attorney General, which approvals will be posted on the Active Contracts Database: https://secure.in.gov/apps/idoa/contractsearch/.

In Witness Whereof, Contractor and the State have, through their duly authorized representatives, entered into this Amendment. The parties, having read and understood the foregoing terms of this Amendment, do by their respective signatures dated below agree to the terms thereof.

FAST LP

By: DocuSigned by: James Harrison 2AEDB035C8BA493...

Title: Member

Date: 10/18/2023 | 11:53 MDT

INDIANA DEPARTMENT OF REVENUE

By: DocuSigned by: Robert J Greenes F2279BAA18174FE...

Title: Commissioner

Date: 10/18/2023 | 18:19 EDT

Electronically Approved by: (if applicable) Indiana Office of Technology By: (for) Tracy E. Barnes, Chief Information Officer	Electronically Approved by: Department of Administration By: (for) Rebecca Holw erda, Commissioner
Electronically Approved by: State Budget Agency By: (for) Zachary Q. Jackson, Director	Electronically Approved as to Form and Legality: Office of the Attorney General By: (for) Theodore E. Rokita, Attorney General

DocuSign Envelope ID: BE653D12-31DB-43A1-96AE-1FA69BDA1316

ATTACHMENT A

FAST Contract Amendment
Change Orders/Future Capital Improvements
Revised: 8/11/2023

This amendment serves two purposes:

1. To document and memorialize two **previous change orders** to this contract, as allowed for and required in the original contract (Change Orders #3 and #4)
2. A request to encumber additional funds for **future capital improvements**.

Previous Change Orders:

1. Change Order #3:
   The existing legislative statutes have DOR administering an ATR (Automatic Taxpayer Refund) to taxpayers when the State's reserves reach a certain level. This Change Order is directly related to the FAST Time and Material services associated with the necessary system modifications, testing, and administration of this statutory requirement. This included 2 ATR phases.
   ATR 1: Production run 4/27/2022
   ATR 2: Production run 8/11/2022
   This Change Order is attached for reference.
2. Change Order #4:
   This change order allowed for additional FAST Time and Material services to add capacity for DOR to effectively make the legislative changes for the upcoming tax season all while beginning the planning and requirements gathering for the **CORE 21 software upgrade**. The CORE 21 implementation phase will begin January 1, 2024.
   This Change Order is attached for reference.

Note: Per the original contract, change orders must be memorialized after the fact via annual amendments.t

Future Capital Improvements:

DOR's new integrated tax system (ITS) and new outwardly facing customer e-service portal (INTIME) is instrumental in DOR administering tax laws in a fair, secure, and efficient. DOR plans to earmark a portion of the funds made available from DOR's reserve reduction request.
We are proposing $2M of those funds be set aside within the FAST contract for anticipated capital improvements. The planned capital improvements include:

Planned Improvement or Requirement	Projected Date	Projected Cost (to be encumbered):
Operational (Fraud and/or Future ATR (Auto Taxpayer Refund) Focus: - - Planned development and/or improvements to better integrate DOR's business and individual tax compliance programs into ITS. - Plan to add FAST resource capacity should DOR be required to tackle another Automated Taxpayer Refund (ATR) initiative.	Q3 2024	$400,000
New Tax Types: Anticipated new tax types passed by the General Assembly. We are forecasting 2 new tax types in the next 3 years. Each tax type requires licensing, implementation, and testing costs.	Start Q1 2025	$1,600,000 ($800,000/tax type)
Total Planned Improvements:		$2,000,000

DocuSign Envelope ID: BE653D12-31DB-43A1-96AE-1FA69BDA1316

Attachment B

FAST ENTERPRISES

Change Order #3

Client	Indiana Department of Revenue
Contractor	Fast Enterprises LLC
Project Name / Contract #	Project NextDOR / A53-19-17230
Amount	$200/hour
Date Submitted	1/7/2022

Change Order Details

The Indiana Department of Revenue requests the following changes to the scope of work for Contract A53-19-17230 being performed by Fast Enterprises LLC.

FAST onsite resources will implement the necessary configurations to execute the 2022 Automatic Tax Refund ("ATR") program. The program will consist of but is not limited to selecting the candidates for the one-time refund and the payment of funds as prescribed by the Indiana Department of Revenue. All work for this change order will be executed in calendar year 2022.

Both the Indiana Department of Revenue and Fast Enterprises LLC agree that this Contract Modification requires additional consideration attributed only to the hours required for this effort, which will be tracked and billed at a rate of $200 per hour. FAST will provide monthly invoices detailing the hours performed at the rate prescribed.

SIGNATURE OF PERSON AUTHORIZED TO EXECUTE THIS CHANGE ORDER ON BEHALF OF THE CONTRACTOR:	SIGNATURE OF PERSON AUTHORIZED TO EXECUTE THIS CHANGE ORDER ON BEHALF OF THE CLIENT:
By: James G. Harrison (authorized signature)	By: Kevin Gulley (authorized signature)
James G. Harrison (printed name of person signing above)	KEVIN GULLEY (printed name of person signing above)
Title: Authorized Signatory (title of person signing above)	Title: DOR CIO (title of person signing above)
Date: 1/7/22	Date: 1/10/22

Confidential

DocuSign Envelope ID: BE653D12-31DB-43A1-96AE-1FA69BDA1316

Attachment C

FAST ENTERPRISES

Change Order #4

Client	Indiana Department of Revenue
Contractor	Fast Enterprises LLC
Project Name / Contract #	Project NextDOR / A53-19-17230
Amount	$2,000,000.00
Date Submitted	1/26/2023

Change Order Details

This is a Change Order to the Contract (the "Contract") previously identified as EDS #A53-19-17230 being performed by Fast Enterprises, LLC.

Change Order 4 allows for additional Annual Time and Material Support Services to perform tasks as directed and prioritized by the State. Additional Annual Time and Material Support Services will be funded by the Contract Amendment 3 which appropriated monies for implementation of updates or changes for additional new or revised tax laws and system requirements.

Annual Time and Material Support Services may include but are not limited to:

a. Management of solution requests
b. Implementation of Solution Service Packs on mutually agreed upon intervals
c. Assistance in implementation of Product Upgrades on mutually agreed upon terms
d. On-call production support
e. Coordinating with the FAST Development Center
f. Configuration/enhancement assistance
g. Application development
h. Best practices recommendations
i. Implementation of legislative/business changes
j. Performance tuning
k. Database maintenance, analysis and review
l. Supplemental user, developer, or operator training
m. Other consulting and services requested by the State

Modifications to the number of FTEs provided by FAST and the duration of services provided by each FTE can be made by the State semiannually with thirty (30) days written notice to FAST. The State reserves the right to request replacement of underperforming FAST resources without reservation.

DocuSign Envelope ID: BE653D12-31DB-43A1-96AE-1FA69BDA1316

FAST ENTERPRISES

The cost of each FTE is $400,000 per year to be invoiced quarterly in arrears unless otherwise mutually agreed by the Parties. The maximum value of this change order is $2,000,000.

The terms of this Change Order are valid 1/26/2023 through 6/30/2024.

SIGNATURE OF PERSON AUTHORIZED TO EXECUTE THIS CHANGE ORDER ON BEHALF OF THE CONTRACTOR:	SIGNATURE OF PERSON AUTHORIZED TO EXECUTE THIS CHANGE ORDER ON BEHALF OF THE CLIENT:
By: James G Harrison (authorized signature)	By: M Kevin Gulley (authorized signature)
James G. Harrison (printed name of person signing above)	M. KEVIN GULLEY (printed name of person signing above)
Title: Member (title of person signing above)	Title: CIO (title of person signing above)
Date: 31-Jan-2023	Date: 2/1/2023